



Position: Refuge Night Support Worker  
Weekly Hours 40 hours per week  
Location: Roles available in multiple locations across Dublin

Sonas Domestic Violence Charity are the largest provider of frontline domestic abuse support services to women and children experiencing domestic violence in Ireland and have been providing this service for 30 years. The Service supports over 1,250 women and children each year and currently operate across the greater Dublin Region. The services Sonas provides include a Women's Refuge, Safe Homes, Community Outreach and Court Accompaniment to women and children who are forced to leave their homes as result of domestic abuse throughout the greater Dublin area.

We are inviting creative, enthusiastic and motivated applicants to fill the above position and join our team in providing and maintaining the highest standards of service to women and children experiencing domestic violence.

Applicants should hold a **QQI Level 7 in Social Care** degree and have a minimum 3 years' experience of working directly with women in a social care setting to include 2 year's post qualification experience. They must have the ability to assess the support needs of women and families, have the ability to develop individual support plans and have a clear understanding and analysis of social justice, domestic abuse and other gender-based forms of violence against women and the impacts it has on women and children's lives. They should have a clear understanding of child protection, welfare and safety issues, together with strong IT skills and experience of using databases. Experience of case management and interagency collaboration with local and voluntary agencies would be an advantage together with experience of working with the Salesforce Database.

In addition, the successful candidate will have excellent organisational, interpersonal and communication skills together with the ability to work on their own initiative, multi-task and prioritise their workload. They should also be an effective team member.

Salary will be dependent on qualifications and experience and will be discussed at interview. Applicants will be entitled to 26 days annual leave.

To apply for this position please forward a detailed CV together with a covering letter outlining your suitability for the position to [recruitment@sonasdomesticabuse.ie](mailto:recruitment@sonasdomesticabuse.ie) by the **30 April 2025**.

**SONAS IS AN EQUAL OPPORTUNITIES EMPLOYER.**



**Night Support Worker**  
Job Description

<b>Job Title</b>	<b>Night Support Worker</b>
<b>Hours of Work</b>	<b>40 hours a week (Monday to Sunday)</b>
<b>Shift Pattern</b>	<b>7 Night shifts per 14-day period, with two consecutive nights off each week</b>
<b>Responsible To</b>	<b>Service Manager</b>
<b>Responsible For</b>	<ul style="list-style-type: none"> <li>• <b>Delivery of direct support services to women in Sonas Refuges</b></li> <li>• <b>Ensuring best practice in the delivery of services</b></li> <li>• <b>Ensuring the needs of clients and their children are central to the work of the service.</b></li> </ul>
<b>Location</b>	<b>Roles available in multiple locations across Dublin</b>

**Main Duties**

- To ensure that the needs of clients are central to the work of the organisation.
- To work to all Sonas Domestic Violence Charity services practices (quality standards), policies and procedures to ensure the delivery of quality, effective and safe services to clients.
- To carry out needs assessments, risk assessments and develop safety plans/ support plans to address these needs through the use of relevant Sonas tools.
- Ensure progression of clients’ support plan through case management approach.
- To make referrals or support clients in making self-referrals as necessary.
- To advocate for clients when appropriate and by agreement.
- To provide support to clients around safety issues, legal matters in relation to domestic abuse, court accompaniment and housing as appropriate
- To teamwork with the Children’s Support team and other team members to ensure that women and children are provided with an integrated domestic violence service.
- To maintain all records and files according to the agreed standard and prepare reports as required.
- To adhere to Sonas and Tusla policies on child protection.
- To keep informed of developments in the area of domestic violence including new methods of work, changes in policy, legalisation, additional supports etc.
- To liaise effectively with other statutory and voluntary bodies.

**Requirements**

- Relevant degree, preferably Social Care or equivalent
- **Minimum of 2 years** relevant experience to include a **minimum of 2 years post qualification experience**
- Experience of **key working vulnerable client’s essential**
- A clear understanding of Domestic Violence, child protection and welfare issues, risk and safety issues.
- Excellent interpersonal and communication skills
- Strong IT skills, comfortable using databases

- Knowledgeable on legal, housing and social welfare issues (particularly in relation to family law and domestic violence orders)
- Ability to work effectively as part of a team and on own initiative
- Have a flexible approach to the work in response to organisational change, development and review of best practice
- Committed to effective, professional practice

Desirable

- Experience of working with women and children affected by Domestic Violence.
- Experience of working with Salesforce or other databases

The above Job Description is a guide to the general range of duties, is neither definitive nor restrictive, and will be subject to periodic review.