

## **Helplines Partnership (<https://www.activelink.ie/node/299>)**

Helplines Partnership is the membership body for organisations that provide helpline services in the UK and internationally.

We facilitate high quality service delivery to callers by providing services, including training, a Helplines Quality Standard, and tailored support. We raise the profile of the sector by representing our members' interests and influencing the social policy agenda. We give providers of helpline services a voice to help them build sustainability and promote excellence, choice and accessibility for everyone.

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