

## **Crosscare: Care Support Worker - Bentley House** **(<https://www.activelink.ie/node/115125>)**



### **Position: Care Support Worker**

#### **The Employer:**

Crosscare delivers services with a servant leadership ethos. Crosscare's Homeless, Youth, Information and Advocacy Teams support those most in need with Love, Respect and Excellence. Crosscare exists to support individual and families when they face difficult challenges in life and when they find it hard to get the help they need. Crosscare focuses on helping people when they need it most or when they can't find support anywhere else.

**Location:** Bentley House

**Work Schedule: Night Support Worker:** 7 day rota (including nights, evenings & weekends) 32 hrs per week

**Contract:** Permanent

**Salary:** €31,717 - €36,257

**Reporting to:** Project Leader/Deputy Project Leader

#### **The Role:**

To provide a service to families experiencing homelessness. Those living with us are placed with the aim of our services assisting them to secure a long-term home whilst ensuring all supports and personal attributes required to sustain their home are put in place. We are committed to delivering the highest standard of care possible and working closely with other colleagues in care planning and case management.

Our services are challenging environments as we seek to achieve an inclusive approach working with people with complex issues.

This role is completely client focused consistently seeking the best outcome for those we work for.

#### **General Responsibilities:**

##### **In-House**

- To engage with and build professional trusting relationships with each family, treating them with dignity and respect, and working within the values of Crosscare
- Provide support to Social Care Workers and Housing Case Workers in all duties to facilitate the smooth operation of a busy residential facility
- Follow reporting policy & procedures regarding Child Protection concerns
- To provide child-minding support to families when required.
- Support colleagues in all duties including resolving conflict, responding to health issues, premise management, taking referrals and daily operational duties
- To work effectively as part of a team and being open to reasonable requests from Deputy Project Leader or Project Leader/Team leader in order to ensure effective working relationships;
- To work in line with Crosscare's policies and code of conduct, and the standard operational procedures of the service.
- To ensure all records are maintained accurately;
- To assist and contribute to the quality agenda in order to ensure that a consistent delivery of service and quality standards are adhered to in the project

## **Fire/Health & Safety**

- Assist and/or carry out Fire checks as per Fire policy and procedure of residents & building;
- To observe all Health and Safety policies of the project.

## **House Keeping**

- Ensure that common areas both internal and external are kept clean and tidy, promoting a high quality and clean environment for and with residents;

## **Maintenance**

- Maintenance – address minor maintenance issues as they arise, or report larger maintenance issues to project staff

## **Supervision/Training**

- Participate in regular supervision
- Identify and attend relevant training

## **Qualification Required & Experience Required**

- Minimum Level 5 Qualification awarded by the National Qualifications Framework (NQF) QQI in a Social Care area, Addiction, Youth Work and/or Healthcare  
**OR**
- Internal candidates on the Current Relief Support Worker panel without a Level 5 or a relevant level 5 but with over 1 year's experience.
- Clear understanding of Child Protection
- IT Literate and good literacy and numeracy skills
- Strong interpersonal, teamwork and communication skills
- Clearly demonstrated client focus
- Ability to work under pressure
- Experience or willingness in working evening/night and/or shift work
- An ability to carry out minor maintenance repairs

Please note applicants must clearly demonstrate the above essential criteria in their application prior to being considered for shortlisting

## **Benefits:**

- Competitive salaries
- Generous annual leave
- Additional leave for long service
- Training and Development Programmes
- Employee Assistance Programme
- Digital Doctor Service
- Competitive pension plan
- Bike to Work Scheme

In Crosscare, we approach our work with an attitude of service, showing love, care and kindness in all interactions with others. We treat people with a level of respect they will remember long after our service and support have been received. We strive for excellence in everything we do. Our clients, young people and service users deserve it.

Crosscare is registered with the Charities Regulator (RCN: 20169084) and the Revenue Commissioners (CHY-6262) Crosscare is the Social Care Agency of the Archdiocese of Dublin.

Detailed information on all aspects of our work is available a [www.crosscare.ie](http://www.crosscare.ie/) (<http://www.crosscare.ie/>)

## **Application Process:**

To apply, please upload a comprehensive CV and letter of application (one document) detailing your suitability for the role to

the link provided.

Closing date for applications is May 9th 2025

**Please click here to apply. (<https://login.hirelocker.com/crosscare/jobs/31918/care-support-worker-bentley-house-closing-date-09-05-25-co-dublin>)**

*Crosscare is an equal opportunities employer*

*Garda Vetting will apply to this role*

*By submitting your application, you agree with Crosscare Privacy Policy*

**Region**

Dun Laoghaire, Co Dublin

**Date Entered/Updated**

16th Apr, 2025

**Expiry Date**

9th May, 2025

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**Source URL:** <https://www.activelink.ie/vacancies/community/115125-crosscare-care-support-worker-bentley-house>