

# <u>Depaul: Case Worker - Augusta Lodge</u> (https://www.activelink.ie/node/114720)



### **Case Worker**

12 Month FTC with a view to permanency Westport (Mayo), In-Person Full time 35 hours per week – 5/7 days including weekends (day & evening shift) Salary: €37,109.46 per annum

#### Role

This role offers a fantastic opportunity to provide support to our organisation's central services in Westport. Depaul is a values-led organisation working with a number of services throughout Westport. This role will report directly to the local management team. This is an exciting opportunity to join an expanding team that is focused on the organisation's development going forward.

### **Key Areas of Responsibility**

- To ensure the practical needs of our services users are met i.e. providing food, laundry clean bedding etc. while ensuring a safe and secure environment in a high standard service.
- To assess the needs of service users and to refer them to appropriate agencies.
- To provide key working to a number of residents, recording this work, advocating for them and updating line manager and the team on progress.
- To liaise with external agencies, health boards and county councils.
- To ensure all quality assurance policies and procedures are adhered too.
- To be a team player taking a role in handovers, supervising Volunteers and supporting your team members in ensuring all decision making is consistent
- To participate in supervision with your line manager and annual appraisals and identifying your own professional development within your role.
- To ensure all Depaul Policies and Procedures are adhered too particularly Health and Safety, code of Conduct and Confidentiality.
- To at all times undertake your role in a professional manner maintaining a high quality standard of work in line with Depaul Values and ethos.
- The above list is not exhaustive; additional areas of responsibility both in relation to tasks and direct reports may be added over time.

## Person Requirements

- 2 year's paid experience working in a social care field, desirably in a residential setting (essential)
- Social Studies /Case Management Accredited Qualification (essential)
- Good working knowledge of risk assessment processes and systems (i.e. S/U Risk assessment, Lone Working, Activity Risk Assessments)
- Process an understanding of harm reduction and low threshold working
- Process an understanding of why people become homeless and the issues they present with, understanding what supports can be offered in homeless services to service users with complex support needs
- Have experience working with needs assessment, keyworking and support planning for people with complex needs.
   Have a knowledge of the statutory and voluntary sector resources available to homeless people Understand the importance for Health and Safety in a residential setting.

- · Be a good communicator and computer literate
- Knowledge and understanding of Depaul vision mission and values.
- Proficient use of IT required in role, including email in a professional capacity.
- An understanding of, and respect for the values and beliefs of Depaul.

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#### WHY WORK FOR US?

Depaul is a cross border charity supporting some of the most marginalised individuals, couples and families experiencing homelessness. Our mission is to end homelessness and change the lives of those affected by it. Would you like to help us to meet our mission?

- We are a values led organisation and aim, at all times, to live and breathe these values in our everyday work. Our values are based on four key principles:
- We celebrate the potential of people
- · We put our words into action
- · We aim to take a wider role in civil society
- We believe in rights and responsibilities If you choose to work for Depaul we offer:

#### **Our Benefits**

- Annual Leave Up to 3 years' service: 25 days per year
- 3 years' up to 5 years' service: 27 days per year
- Over 5 years' service: 30 working days per year (Exclusive of bank and statutory holidays)
- 10 public holidays each year with Good Friday as discretionary day.
- Day off and day pay for Christmas Day, St.Stephen's Day, and New Year's Day worked for shift workers.
- · Non-Shift Workers: Paid day off on public holidays.
- Shift Workers: Expected to work on public holidays; receive an additional day of annual leave in lieu.
- Non-Rostered Employees: May be entitled to one-fifth of the normal weekly rate of remuneration for the public holiday.
- · Pension Matched by the employer
- Health Assistance Each staff member gets access to a health cash plan so you
  can claim money back, up to set limits, on a number of treatments. This includes dental, optical, acupuncture and
  many more. Your children under 16 are also included on the plan.
- · Life Assurance Four times salary
- Maternity /Adoptive Leave 18 weeks full pay
- Paternity Leave 2 weeks full pay
- Sick Leave Entitlement to sick pay starting from day 1 with level of entitlement increasing with length of service (subject to policy terms)
- Employee Assistance Program EAP is a confidential counselling service that provides support to company employees and their family. It is available 24/7,
  - 365 days a year covering; Counselling, legal advice, financial information, career guidance, life coaching, mediation, health information, cancer support, autism support, infertility and pregnancy loss, elder care support, parent coaching and international employee support.
- Learning and Development Depaul's Vision, Mission and Values course, this involves travel to meet the Depaul International family.
- Emerging Leaders, supporting workers that would like to develop their leadership skills and to progress to a management role.
- Online learning resources within Depaul's award nominated online learning platform, Moodle. Mandatory training including, MAPA, Health and Safety.
- · Child Protection, Fire Safety, and First Aid
- Hybrid/Flexible working DePaul support and embrace Flexible Working, including hybrid working and working from home, in line with the DePaul Working Policy (where appropriate and subject to role requirements and location)

#### Region

Westport, Co Mayo

#### Date Entered/Updated

27th Mar, 2025

# **Expiry Date** 17th Apr, 2025

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