HAIL: Trainee Housing Officer (https://www.activelink.ie/node/114593)



Trainee Housing Officer

HAIL is an Approved Housing Body with over 480 properties.

Founded in 1985, the Housing Association for Integrated Living (HAIL) is Ireland's specialist mental health housing association. As an approved housing body, we provide high-quality social housing and mental health tenancy sustainment services. The work we do helps people live independently in their homes and community.

Our mental health tenancy sustainment services and housing team help our tenants and clients maintain their tenancies and live independently by providing support on mental health recovery, household and budget management, pursuing employment and education opportunities and maintaining links with family and friends. You can find out more about these services <u>here (https://hail.ie)</u>.

We pride ourselves at all levels of our organisation for having an excellent reputation in both the housing and mental health care sectors. As part of our current strategic plan 2024-2028, we are aiming to support more people by providing an additional 300 new homes and expanding our support services into more communities across Ireland.

Our Values

- **Trust**: Our relationships are built on trust. We work closely with our stakeholders, clients and tenants to achieve the best possible outcomes.
- **Respect:** We work towards creating an equitable society where all are treated with respect and dignity. We listen with open hearts and open minds as we believe everyone's voice has a right to be heard and respected.
- Leadership: We are leaders in delivering our vision and purpose, courageously and responsibly providing homes and supporting those living with mental health challenges.

Job Purpose Summary

The Trainee Housing Officer will be required to take on a course of study, approved by HAIL in an area of Housing Studies. They can either be a recent graduate of a relevant course or wish to enter into housing management from another profession and have the relevant experience within a professional office environment.

They will be expected to participate fully in a programme of in-house training and mentoring in order to progress to a level where they will, after successful completion of the 2-year programme have acquired the necessary knowledge, skills and abilities to perform all tasks involved in the role of Housing Officer. They will also be expected to manage a small designated patch of their own within this period and it is anticipated that the Trainee will progress onto a Housing Officer role, extension of contract could also be possible after successful completion of programme.

You will report into the Senior Housing Officer in HAIL.

Full Job Description attached below and more information of our Housing and Property Team ishere (https://hail.ie).

Recruitment Process

Please send a letter of application outlining your suitability for this role and your C.V. to <u>hr@hail.ie (mailto:hr@hail.ie)</u> by 5pm on 25th April 2025.

Only those shortlisted for Interview will be responded to.

HAIL is an equal opportunities employer.

Region Dublin

Date Entered/Updated 24th Mar, 2025

Expiry Date

25th Apr, 2025

Attachment	Size
HAIL Trainee HO JD	248.48
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