

Crosscare: Social Care Worker – Bentley House **(<https://www.activelink.ie/node/114552>)**



Position: Social Care Worker

The Employer:

Crosscare delivers services with a servant leadership ethos. Crosscare's Homeless, Youth, Information and Advocacy Teams support those most in need with Love, Respect and Excellence. Crosscare exists to support individual and families when they face difficult challenges in life and when they find it hard to get the help they need. Crosscare focuses on helping people when they need it most or when they can't find support anywhere else.

Location: Bentley House

Work Schedule: Full Time 37.5 Hours

Contract: Permanent

Salary: €36.514 Incremental Credit May Apply

Reporting to: Bentley House Management Team

The Role:

The job holder will have responsibility to provide a critical service in 24-hour short term residential services to adult men, women and families experiencing homelessness. Those living with us are placed with the aim of our services assisting them to secure a long-term home whilst ensuring all supports and personal attributes required to sustain their home are put in place. We are committed to delivering the highest standard of care possible and working closely with other colleagues in care planning and case management in line with the DRHE Pathways Model.

Our services are challenging environments as we seek to achieve an inclusive approach working with people with complex issues.

This role is completely client focused consistently seeking the best outcome for those we work for.

General Responsibilities:

- To implement the case management system and engage in one to one work with a specific allocated case load, from referral stage to disengagement. This includes HNA Assessment, Developing and implementing a comprehensive support plan, Updating the PASS System, advocating on behalf of the client, arranging meeting, linking the client in to appropriate services assisting each client in finding a long-term home.
- To engage with and build professional trusting relationships with individual service users and families, treating them with dignity and respect, and working within the values of Crosscare
- To carry out all duties connected with the operation of a residential service, resolving conflict, responding to health issues, premise management, taking referrals, welcoming and engaging with residents
- To liaise with and advocate to a broad range of external service providers in addition to internal services
- To work effectively as part of a team and being open to reasonable requests from Project Leader/Deputy in order to ensure effective working relationships and responses to residents
- To work within the policies of Crosscare and the standard operating procedures of the project
- To assist and contribute to the quality agenda in order to ensure that a consistent delivery of service and quality standards are adhered to in the project
- To perform all the administrative duties relating to the role in order to ensure that the project runs smoothly

General

- To observe all Health and Safety policies of the project and to be involved in continual quality improvement in order to ensure that the security of the building is maintained at all times day and night

Essential Requirements

Qualification Required

- Minimum BA Degree in Applied Social Care, Addiction, Mental Health, Nursing, Psychology or equivalent full Level 7 awarded by the National Qualifications Framework (NQF) QQI. Be eligible for registration with www.coru.ie (<http://www.coru.ie>) or be in the process of registering.
OR
- Applicants with a minimum of **5 years employment in a directly transferable post** will be considered for the post if they have completed the DCU Homeless Intervention & Prevention or Care & Case Mgmt. Certificate course and/or an NFQ Level 6 in Addiction Studies and have demonstrable additional training as detailed below

Experience Required

- A minimum of 1-year relevant employment working with similar client group
- Internal Candidates - A minimum of 6 months relevant employment working with similar client group

Desirable: Work experience and employment in homeless services, addiction services residential services, community and/or the youth work sector

Additional training in: Addiction, Mental Health TCI, First Aid, CPR, AED, PAS, Counselling, ASIST HNA & Case Management

Benefits:

- Competitive salaries
- Generous annual leave
- Additional leave for long service
- Training and Development Programmes
- Employee Assistance Programme
- Digital Doctor Service
- Competitive pension plan
- Bike to Work Scheme

In Crosscare, we approach our work with an attitude of service, showing love, care and kindness in all interactions with others. We treat people with a level of respect they will remember long after our service and support have been received. We strive for excellence in everything we do. Our clients, young people and service users deserve it.

Crosscare is registered with the Charities Regulator (RCN: 20169084) and the Revenue Commissioners (CHY-6262) Crosscare is the Social Care Agency of the Archdiocese of Dublin.

Detailed information on all aspects of our work is available at www.crosscare.ie (<http://www.crosscare.ie/>)

Application Process:

To apply, please upload a comprehensive CV and letter of application (one document) detailing your suitability for the role to the link provided.

Closing date for applications is March 31st 2025

<https://login.hirelocker.com/crosscare/jobs/31697/social-care-worker-bentley-house-closing-date-31-03-25-co-dublin>

Crosscare is an equal opportunities employer.

Garda Vetting will apply to this role.

By submitting your application you agree with Crosscare Privacy Policy.

Region

Dublin

Date Entered/Updated

20th Mar, 2025

Expiry Date

31st Mar, 2025

Source URL: <https://www.activelink.ie/vacancies/community/114552-crosscare-social-care-worker-bentley-house>