

Amal Women Ireland: Court Accompaniment / Community Support Worker (Part Time) **(<https://www.activelink.ie/node/114509>)**



Court Accompaniment / Community Support Worker

About Amal:

The Amal Women Ireland provides frontline services to Muslim women, and women with a connection to the Muslim community nationwide.

Our aim is to provide culturally-appropriate services for women and children from Muslim and non Muslim backgrounds in Ireland, with the mission to advance the human rights, health, safety, participation, and dignity of Muslim and non-Muslim women in Ireland.

Amal offers a variety of services and is presently seeking to hire a Community Support Worker

Job Description:

The purpose of the role is to provide support to women accessing/using Amal services. As a support worker your role will include documenting case history, preparing reports and serving as a liaison between families, government organizations, schools, courts, clarify legal terminology (in case of court proceedings), and inform the women of follow-up proceedings.

Contract: Part-time position on a nine-month contract, with the possibility of extension contingent upon funding availability

Salary: 24000 pro rata

Working hours: 3 days (21 hours)

Start Date: Mid April 2025

Location: Dublin City Centre

Duties & Responsibilities:

- To provide women experiencing violence and abuse with a safe, confidential and respectful space to disclose their problems
- To provide women with information and options regarding their safety, legal, housing, financial and maintenance issues
- To refer clients to other agencies where appropriate
- To provide a court and solicitor accompaniment service which include preparation for court
- To inform, educate and offer an analysis at an inter-agency & community level
- To keep detailed records of numbers attending and making contact through other means with the service for reporting to CUAN
- Collaborate with others to document historical data from old records and ensure its ongoing maintenance.
- To be responsible for all administrative tasks related to the work –
 - Record Keeping
 - Filing

- GDPR Compliance
- To participate in inter-agency work
- To participate in training relevant to the work
- To adhere to organisational mission, policy and ethos
- Record all personal data in line with Amal's data policies
- Adhere to Amal's GDPR guidelines

Skills and qualifications Requirement:

- A degree or diploma in social work, psychology, counseling, gender studies or in a related field
- Preferably 2-3 years of previous experience working in an information and advice setting, community work setting or related field
- An understanding and knowledge of support and advocacy services, organizations and NGOs in Ireland
- Social context to understand the challenges and opportunities clients face
- Written and verbal communication to interface with government organizations, courts/probate officers and essential services
- Critical thinking and decision making to plan the best course of action for their clients
- Problem solving to improve the well-being of their clients through advocacy
- Ability to work well under pressure and maintain composure in stressful situations
- Excellent and empathic listeners with good communication and interpersonal skills to better understand the needs of their client so they can create a plan of action
- Understanding of diverse cultural backgrounds
- Ability to speak another language (Arabic, Urdu, Bengali..preferable but not necessary)
- Understanding of GDPR and ability to maintain confidentiality

Personal qualities

- Positive and can-do attitude
- Open minded and compassionate
- Confident
- Good and open communicator
- Excellent and active listener

Preferable: Full clean driver's license but not necessary

To apply:

Please submit your CV & Cover Letter at admin@amalwomenirl.com (<mailto:admin@amalwomenirl.com>)

Closing date for applications: 5:00pm, 4th April 2025

Region

Dublin City

Date Entered/Updated

19th Mar, 2025

Expiry Date

4th Apr, 2025

Source URL: <https://www.activelink.ie/vacancies/civil-liberties-human-rights/114509-amal-women-ireland-court-accompaniment-community-support-worker-part-time>