

Crosscare: Social Care Worker - Haven House **(<https://www.activelink.ie/node/114234>)**



Position Title: Social Care Worker - Haven House

The Employer:

Crosscare, 2 St Marys Place Dublin 3. Crosscare is the social care agency of the Dublin Diocese and is a registered charity.

Crosscare delivers services with a servant leadership ethos. Crosscare's Homeless Services operate a range of residential services targeting adults experiencing homelessness. The services aim to move people out of homelessness and into homes of their own.

Crosscare is the social care agency of the Dublin Diocese and is a registered charity.

Location: Haven House, Smithfield Dublin 7

Work Schedule: 7-day rota (including days, nights, evening & weekends)

Contract: One-year Fixed Term Contract

Salary: €36,879 - €45,795

Reporting to: Project Leader/Deputy project Leader

The Role:

To provide a service to individuals experiencing homelessness. Those living with us are placed with the aim of our services assisting them to secure a long-term home whilst ensuring all supports and personal attributes required to sustain their home are put in place. We are committed to delivering the highest standard of care possible and working closely with other colleagues in care planning and case management.

Our services are challenging environments as we seek to achieve an inclusive approach working with people with complex issues.

This role is completely client focused consistently seeking the best outcome for those we work for.

General Responsibilities:

- To assist in the implementation of the case management system and engage in one to one work when required, from referral stage to move-on. This includes initial assessment, Identifying Housing supports and additional supports, Updating the PASS System, advocating on behalf of the individual, arranging meetings, linking the individual in to appropriate services assisting each individual in finding a long term home.
- To engage with and build professional trusting relationships with each resident, treating them with dignity and respect, and working within the values of Crosscare
- To carry out all duties connected with the operation of a residential service, resolving conflict, responding to health issues, premise management, taking referrals, welcoming and engaging with residents.
- Follow reporting policy & procedures regarding Child Protection concerns
- To liaise with and advocate to a broad range of external service providers in addition to internal services
- To work effectively as part of a team and being open to reasonable requests from the management team in order to ensure effective working relationships and responses to residents.
- To work within the policies of Crosscare and the standard operating procedures of the project
- To assist and contribute to the quality agenda in order to ensure that a consistent delivery of service and quality standards are adhered to in the project

- To perform all the administrative duties relating to the role in order to ensure that the project runs smoothly
- To observe all Health and Safety policies of the project and to be involved in continual quality improvement in order to ensure that the security of the building is maintained at all times day and night.

Essential Requirements:

Must be eligible to register for CORU

Qualification Required

- Minimum BA Degree in Applied Social Care, Addiction, Mental Health, Nursing, Psychology or equivalent full Level 7 awarded by the National Qualifications Framework (NQF) QQI
- OR**
- Applicants with a minimum of **5 years employment in a directly transferable post** will be considered for the post if they have completed the DCU Homeless Intervention & Prevention or Care & Case Mgmt. Certificate course and/or a NFQ Level 6 in Addiction Studies and have demonstrable additional training as detailed below.

Experience Required

- A minimum of 1-year relevant employment working with similar client group
- Internal Candidates - A minimum of 6 months relevant employment working with similar client group

Desirable

- Work experience and employment in homeless services, addiction services residential services, community and/or the youth work sector.
- **Additional Training in :**
 - Addiction
 - Mental Health
 - PASS
 - Counselling
 - TCI
 - Child Care
 - Special Needs
 - ASIST
 - First Aid, CPR, AED
 - Paediatric First Aid
 - Parenting Programmes

Benefits:

- Competitive salaries
- Generous annual leave
- Additional leave for long service
- Training and Development Programmes
- Employee Assistance Programme
- Digital Doctor Service
- Competitive pension plan
- Bike to Work Scheme

In Crosscare, we approach our work with an attitude of service, showing love, care and kindness in all interactions with others. We treat people with a level of respect they will remember long after our service and support have been received. We strive for excellence in everything we do. Our clients, young people and service users deserve it.

Application Process: Please submit your CV and Cover Letter clearly stating which role you are applying for.

Closing date for applications is April 30th 2025

[Apply now \(https://login.hirelocker.com/crosscare/jobs/31599/social-care-worker-haven-house-closing-date-30-04-25-dublin\)](https://login.hirelocker.com/crosscare/jobs/31599/social-care-worker-haven-house-closing-date-30-04-25-dublin)

Crosscare is an equal opportunities employer

Garda Vetting will apply to this role

Appointment to this role is subject to the candidate's eligibility to work in Ireland

By submitting your application you agree with Crosscare Privacy Policy

Region

Dublin 7

Date Entered/Updated

6th Mar, 2025

Expiry Date

30th Apr, 2025

Source URL: <https://www.activelink.ie/vacancies/community/114234-crosscare-social-care-worker-haven-house>