

## **Merchants Quay Ireland: Dual Diagnosis Case Worker** **(<https://www.activelink.ie/node/114001>)**



**Merchants Quay Ireland**  
Homeless & Drugs Services

### **Job Title: Dual Diagnosis Case Worker**

**Objective:** To effectively deliver services about the treatment of addiction and co-existing Mental Health issues while the client is experiencing homelessness.

**Location:** Riverbank service Dublin 8

### **Qualifications & Experience**

- Relevant qualification (minimum QQI Third Level 7 or equivalent) e.g. social care, addiction, community or youth work together with qualification/training in a mental health course, Motivational Interviewing (MI) and/or Cognitive Behavioural Therapy (CBT), Relapse Prevention.
- Minimum of 2 years relevant employed work experience in addiction, community development, health & social care, mental health services, education or related fields including experience in crisis support, key working, and case management.
- Understand the current National Drugs Strategy, Substance Misuse Strategy, National Drug Rehabilitation Framework, logic model reporting, QUADS and/or Safer Better Healthcare (SBHC) Standards, Sharing the Vision: A Mental Health Policy for Everyone and Mental Health Act 2001.

### **Service Delivery**

- Provide a range of rehabilitation and after-care supports targeting service users including those exiting drug and/or alcohol treatment programmes, psychiatric hospital care or exiting prison. To establish and develop links between services that ensure service users access the full range of care and treatment services to meet their needs.
- Provide education, information, advocacy and treatment support to service users
- Refer the client to the appropriate agencies i.e. mental health teams, drug treatment services
- Assess the needs of service users and match their needs with the appropriate evidence-based interventions and arrange input from other relevant agencies where necessary
- Have an individual integrated care plan which is based on a comprehensive assessment of their needs, with appropriate treatment, rehabilitation and recovery goals, agreed upon with the service user. Ensure service users are case-managed and tracked as they move through the continuum of care.
- Formulate and implement a referral pathway and plan for those transitioning from the service
- Provide a range of therapies including brief interventions, motivational interviewing, relapse prevention, cognitive behavioural therapy and any other therapies as appropriate
- Support service users who are engaging in a detoxification programme
- Work closely with community, voluntary and statutory services to ensure that service users can access support about other needs i.e. housing, employment, education etc.
- Provide care and support that offer both a harm reduction and recovery ethos reflecting a person-centred approach to care
- Ensure regular service user reviews take place where appropriate with probation, health services and any other agency the service user is engaged with
- Support service users through the process of regaining their capacity for daily life from the impact of problem drug/alcohol use, mental health challenges and reintegrating into their communities.
- Responsible for working in partnership to maximise benefits that can be achieved for individuals by utilising wider resources and support networks that are available locally

## Reporting

- Produce standard monthly and quarterly reports for the Clinical Nurse Manager and/or Head of Day Services in line with funding agencies' requirements and compile any ad hoc information requests relating as required.
- Compile and report on complaints and compliments received as required
- Responsible for ensuring that statistics/data are kept always updated on the CRM system
- Responsible for maintaining a complete, accurate and up-to-date record for each treatment episode on the HRB online web-based system

## General Responsibilities

- Comply with all verification visits by funding agencies
- To support and participate in all audits and/or evaluations
- To comply with all requirements about all the appropriate paperwork for the service such as client files, accident reports, service user complaints, minutes of meetings etc.
- To communicate effectively and to maintain appropriate accountability to the Clinical Nurse Manager
- Attend and participate in relevant committees as advised by the Clinical Nurse Manager
- In conjunction with the Clinical Nurse Manager to continuously develop the role to ensure that all aspects of the service are managed effectively and in line with service requirements
- To become familiar with and ensure that all MQI's policies and procedures are being adhered to particularly those relating to Health & Safety, HR, Confidentiality, Boundaries and staff code of conduct etc.
- Compile and report on complaints and compliments received as required
- Undertake any other duties as assigned by the Clinical Nurse Manager

**Contract:** Permanent

**Salary:** Starting €33,860, depending on experience

**Hours:** 39 hours

**Days:** Monday to Friday

**Contract:** Fixed term (6 months – maternity cover)

**Salary:** Starting €33,860, depending on experience

**Hours:** 39 hours

**Days:** Monday to Friday

**If you're interested in applying for this role, please click the link below**

**</merchants-quay-ireland/jobs/31521/dual-diagnosis-worker-dublin>**

**<https://login.hirelocker.com/merchants-quay-ireland/jobs/31521/dual-diagnosis-worker-dublin>**

## Benefits

- Sick Pay Scheme (following the probationary period)
- Minimum 23 days Annual Leave plus one Good Will Day
- Defined Contribution Pension Scheme (after the probationary period)
- Death In Service Benefit (from commencement of employment)
- Learning and Development programme
- Bike to Work Scheme
- Paid Family Leave (Maternity, Paternity, Adoptive, Force Majeure and Compassionate Leave)
- Educational Assistance (Study and Examination Leave, scholarship foundation)
- Employee Assistance Programme (EAP)

For information on who Merchants Quay Ireland is, please see <https://mqi.ie/about-us/who-we-are/> (<https://mqi.ie/about-us/who-we-are/>)

*Management reserves the right to amend or change this job description as required. This Position is subject to Garda Clearance Merchants Quay Ireland is an equal opportunities employer*

**Region**

Dublin 8

**Date Entered/Updated**

24th Feb, 2025

**Expiry Date**

24th Apr, 2025

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**Source URL:** <https://www.activelink.ie/vacancies/community/114001-merchants-quay-ireland-dual-diagnosis-case-worker>