Clare Haven Services: Client Support Worker (https://www.activelink.ie/node/113293)



Clare Haven Services is a voluntary organisation providing 24-hour residential refuge accommodation and a range of support services to women and children who experience domestic abuse. Clare Haven Services promotes the rights of women and their children to live and grow in a peaceful, non-violent home environment.

We are currently recruiting for the following position with our organisation.

Client Support Worker:

To work as part of a team in the provision of services for women who experience Domestic Abuse. You will work to all of our practices, policies and procedures to ensure the delivery of quality effective and safe services to clients as well as to deliver direct support to women accessing Clare Haven Services.

Contract Status Fixed Term part-time Contract for 18 months

Hours of Work: 24 hours per week

Salary: €36,945 pro-rata

Successful applicants must have:

A third level qualification in Social Studies/Social Work or equivalent.

And

Essential Requirements:

- Experience post qualification related to social care work.
- Knowledge of Domestic Abuse and its impact on women and children
- · Understanding/ working knowledge of Children's First Legislation/ Child Care Act

Desirable Requirements:

- Previous experience of working in a domestic abuse service or other similar setting
- Experience of client facing work
- · An interest in the area of violence against women and related gender equality issues
- · Experience in using a digitized case management system
- · Full clean Driving Licence and have access to a roadworthy car

Skills and Abilities:

- · An ability to maintain positive relations with clients, colleagues, and other professional agencies.
- · An ability to be organised in ones approach to work, to follow through with tasks and to maintain records
- An ability to work pro-actively and reflectively to ensure best practice in all areas of service delivery.
- Strong I.T skills
- · A commitment to providing the highest level of quality service.

Application:

Apply by submitting a letter identifying how you would be a suitable candidate with a copy of your C.V. to: <u>recruitment@clarehaven.ie</u> (mailto:recruitment@clarehaven.ie) with Client Support Worker in the subject line.

Shortlisting may apply. Closing Date for Application – Wednesday 5th February 2025 @ 12 noon.

Clare Haven Services is an Equal Opportunities Employer

Region

Co Clare

Date Entered/Updated 21st Jan, 2025

Expiry Date 5th Feb, 2025

Attachment	Size
Job Description Client Support Worker_	<u>1.doc</u> 40.5 KB

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