

Focus Ireland: Prevention Project Worker, Family Centre **(<https://www.activelink.ie/node/112809>)**



Prevention Project Worker, Family Centre

Location: Dublin

Contract: Full-time, Permanent

The purpose of this role is to work as part of Focus Ireland's Advice and Information Service, to deliver a dedicated, advice, advocacy and support service to families at risk of homelessness in order to prevent them entering homeless services.

What you will do:

- To work within the framework of the overall objectives of Focus Ireland.
- To work in compliance with Focus Ireland's policies and procedures.
- To provide information, advice and advocacy on tenants' rights, legal rights, and social welfare entitlements for families at risk of homelessness.
- To deliver this service through a range of mediums including a drop-in service, telephone support, website and social media.
- To undertake an assessment of families personal and accommodation needs.
- To offer relevant support to people presenting to the service, appropriate to their needs.
- To advocate and/or negotiate on behalf of individuals and families with landlords, local authorities and the RTB, where appropriate.
- To advocate and/or negotiate on behalf of individuals and families with Community Welfare Officers in relation to Social welfare entitlements and supports or with Local Authorities in relation to Housing Assistance Payments.
- To build professional and accountable relationships with statutory and voluntary services to brokerage specific support services, such as budgeting, social work, parenting and training.
- To refer people to external agencies which can more appropriately assist them with their personal, social, legal and accommodation needs.
- To keep accurate records including customer files and statistical information and to report on these as required.
- To attend team, sectional, divisional and any other organisational meetings as required.
- To engage in supervision sessions on a regular basis with the relevant supervisor.
- To participate in relevant training and development courses as agreed with the Line Manager.
- To be vigilant to any Health, Safety and Welfare risks in the workplace and bring any concerns to the attention of your Line Manager and/or Health & Safety Representative.
- To undertake such other duties as might be reasonably assigned from time to time in consultation with the Line Manager.

What you will need:

- A Third Level degree qualification in social care or a related field.
- A good knowledge of housing and homeless policy in Ireland.
- A good knowledge of tenants' rights legislation and social protection policies, payments and supports.
- A very good understanding of homelessness in general and service provision in Ireland.
- Experience in carrying out case work and assessments to assist people who have experienced homelessness and/or people who are at-risk of homelessness.
- Excellent communication skills with particular emphasis on written and verbal advocacy while being able to deal with vulnerable and marginalised groups in a busy environment.

- In-depth knowledge of Child Protection and Welfare guidelines and principles of good practice.
- Good knowledge of Local Authority and voluntary housing agencies and experience of advocacy with both.
- Previous experience of dealing with challenging behavior (*desirable*).

To apply please submit your CV Here (<https://login.hirelocker.com/focus-ireland/jobs/30968/prevention-project-worker-family-centre-dublin-dublin>)

Closing date for applications: 13th of January 2025

Focus Ireland is an equal opportunities employer.

Region

Dublin

Date Entered/Updated

19th Dec, 2024

Expiry Date

13th Jan, 2025

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