

Dublin Simon Community: Support Worker - Maple House **(<https://www.activelink.ie/node/112210>)**



About Us

At Dublin Simon Community, we are passionate about making home a reality. Our aim is to empower people to access and retain a home by providing housing, prevention, addiction treatment, emergency response, and other targeted interventions, through advocacy and partnership.

If you share our values and want to make a difference then apply for this role with Dublin Simon Community and join the team!

About the role

Contract Type – Full-time Permanent

Working Hours – 37.5 hours a week

Salary - 30.000 per year moving to 30.796 after 6 months probation. (15.78 moving to 15.79)

As a Support Worker, you'll help to support clients in their daily needs. You will contribute to ensuring effective and consistent best-practice standards are followed in the Dublin Simon Community accommodation services. From facilitating participation initiatives, to working with the wider team to discuss and plan how to best support the clients with their goals, each day you'll help clients to achieve their goals and change their lives. As well as our induction program, you will be provided with 10 training days throughout the year, ensuring you have the support and training to succeed in this role.

Your responsibilities

- Support the project/key workers and management in the implementation of operational and strategic goals; including following up on support plan actions, supporting the service user to achieve their goals.
- Building professional relationships of trust with all service users and residents. Treating all service users and residents with dignity and respect.
- Therapeutic and diversionary interventions providing emotional and motivational support, promoting positive mental health attitudes, self-esteem and self-respect.
- Liaise with a range of service providers in the voluntary and public sectors (e.g. housing providers, health care professionals & social welfare). Establish and expand the services to meet physical and mental health needs.
- Deliver the personal, professional, and social development programme.
- Assistance in managing medication/health regimes, accessing primary and secondary healthcare, liaising with GP and Pharmacists, methadone providers, arranging doctor's/healthcare appointments and accompanying them to appointments.
- Process all incoming enquiries and referrals to the accommodation of service users.
- Support service users to liaise with landlords and facilitate when moving location.
- Conduct harm reduction interventions; overdose prevention, stabilisation.
- Completion of daily duties which may include assisting clients and supporting them around their mental and physical health, addiction issues, ensuring that physical needs such as bathing and washing clothing are carried out and general upkeep of building by cleaning.
- Support the safe and healthy functioning of each building to ensure the safety of and the service users/residents in that building, procedures relating to fire safety, hazard management, building checks, sharps disposal, and management of challenging behaviour.
- Managing complex and challenging behaviour and conflict management and ensuring residents adhere to accommodation agreements.
- To carry out all administrative duties such as: managing petty cash, record keeping (electronic), record keeping (paper), filing, answering queries via phone.
- Ensure consistent handovers, diary, incident reports, and follow-ups, in accordance with organisation policies.
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- Ensure services and projects are compliant with organisational policies, procedures, and guidelines in the following areas: Fire Safety, Confidentiality, Child Protection, Data Protection, Admissions, Case Management, and Disengagement, etc.
- Undertake other related duties as may reasonably be assigned by your line manager.

Essential for the role

Qualifications:

NFQ level 7 qualification in a relevant field **and** 6 months relevant experience

Or

NFQ level 6 qualification in a relevant field **and** 1 year of relevant experience

Or

NFQ Level 5 qualification in health, community, or social care and 2 years relevant experience, including experience in a residential setting.

Skills & Personality Requirements:

- A Passion for helping people
- Flexibility to work in an agile environment
- Willingness to learn
- Experience in carrying out Health & Safety inspections and audits

Core Competencies of all Dublin Simon Staff:

- Commitment to providing the highest levels of quality service
- Relating with respect and compassion
- Promoting diversity and equality
- Providing quality person-centered service
- Communicating effectively
- Resilience, positive outlook openness to change
- Maintaining a safe and secure environment
- Promoting health and wellbeing
- Promoting person-centered care
- Building working relationships
- Effective professional practice, planning, organising, and problem-solving.

Benefits to working with Dublin Simon Community:

- 25 days annual leave
- 5% matched contribution to your pension
- Paid Sick Leave Policy
- Paid Maternity Leave Policy
- Bike to Work Scheme
- Commuter Travel Tax Savers Ticket
- 1st-week Comprehensive Training
- Progression Opportunities

[Apply for the position \(https://candidate.hr-manager.net/ApplicationInit.aspx?cid=1543&ProjectId=144489&DepartmentId=18957&MediaId=4620&SkipAdvertisement=true\)](https://candidate.hr-manager.net/ApplicationInit.aspx?cid=1543&ProjectId=144489&DepartmentId=18957&MediaId=4620&SkipAdvertisement=true)

Application due date: **29/11/2024**

For queries relating to this position please telephone **(01) 635 4860** (Tel:016354860)

Region

Dublin City

Date Entered/Updated

18th Nov, 2024

Expiry Date

29th Nov, 2024

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