

Dublin Simon Community: Night Support Worker - Chester House **(<https://www.activelink.ie/node/112208>)**



About us:

At Dublin Simon Community, we are passionate about making home a reality. Our aim is to empower people to access and retain a home by providing housing, prevention, addiction treatment, emergency response, and other targeted interventions, through advocacy and partnership.

If you share our values and want to make a difference then apply for this role with Dublin Simon Community and join the team!

About our long-term accommodation services:

Long-Term Accommodation services provide support for single people who are homeless with mental health, addiction or personal care needs. Residents are mostly people who have been homeless for long periods of time and who do not have the capacity to live independently. Every resident has their own room and there are also large communal rooms and gardens. The project operates a case management system where staff provide support to residents through individualised support plans. Residents are also taught life skills to increase their ability to maintain independent or semi-independent living.

Benefits to working with Dublin Simon Community:

- 25 days annual leave.
- 5% matched contribution to your pension.
- Paid Sick Leave Policy.
- Paid Maternity Leave Policy.
- Bike to Work Scheme.
- Commuter Travel Tax Savers Ticket.
- 1st-week Comprehensive Training.
- Progression Opportunities.

About the role:

Contract Type – Full-Time Permanent

Working Hours – a 5-week rolling roster of night shifts, 37.5 hours a week, from Monday to Sunday availability, night shifts only.

Location – Chester House, Dublin 7, North Circular Road.

Salary – 30,000 + 12% Night Allowance (€17.22 per hour) progressing to 30,796 + 12% Night Allowance (€17.68 per hour) after probation.

As a Support Worker on Nights, you will work with our clients to meet their needs on a nightly basis and engage clients in service activities as per support plans. From developing relationships with clients to seeing their progress, you will directly impact the lives of many people. As well as our induction program, you will be provided with 10 training days throughout the year, ensuring you have the support and training to succeed in this role. You will report to the Service Manager.

Your responsibilities

- Provide support to the clients at night, recording on support plans, updating PASS and nights.
- Bed list, encouraging sleep hygiene.
- Carry out health and safety checks as per local policy and recording of same.
- Provide care interventions, including daily living skills support, relapse prevention support.
- Ensure all new clients receive a robust induction to the service and are aware of their rights and responsibilities.
- Ensure building is secure at night and that all systems are working (alarms, CCTV, emergency response details) and adhering to the lone working policy.
- Therapeutic and diversionary interventions, providing emotional and motivational support, promoting positive mental health attitudes, self-esteem, and self-respect.
- Support the manager in the implementation of the strategic and operational action objectives.
- Taking responsibility for developing and implementing strategic and operational goals.
- Provide care interventions and daily living skills support including showering, incontinence support and toileting, laundry, cleaning, etc. (only required for some roles).
- Assistance in managing medication/health regimes.
- Committed to providing residents with a clean-living environment.
- Preparations of rooms for service user intake to ensure standards are maintained.

- Crisis and conflict management.
- Ensure consistent handovers, diary, incident reports and follow-ups, in accordance with organisation policies.
- Accommodation management: ensuring routine maintenance is carried out, cleaning, security inspections and bedroom health and safety inspections occur, in line with operational procedures and standards.
- Ensure neighbourhood policy is implemented and always managed.
- Active interventions; harm reduction, overdose prevention.
- Interpersonal skills development, dealing with relationships, family liaison and behavioural management issues.

Essential for the role:

- Level 6, 7 or 8 in a relevant field with 6 months experience in similar setting (including voluntary work and college placement)
Or
- Level 5 in relevant field with 12 months experience in similar setting (including voluntary work and college placement)
- A Passion for helping people.
- Flexibility to work in an agile environment.
- Willingness to learn.
- Experience in carrying out Health & Safety inspections and audits.

Shortlisting will be in progress throughout the period that the vacancy is live, so you may be called for interview and/or the vacancy may be filled before the closing date.

Please note that we reserve the right to offer the position to a successful candidate prior to the deadline of receipt of applications and we advise that you apply early.

If you are unsure of any of the requirements, contact the Recruitment Team on [\(01\) 635 4860 \(Tel:016354860\)](tel:016354860).

<https://candidate.hr-manager.net/ApplicationInit.aspx?cid=1543&ProjectId=144488&DepartmentId=18979&MediaId=4620&SkipAdvertisement=true>

Application due date: **01/12/2024**

For queries relating to this position please telephone [\(01\) 635 4860 \(Tel:016354860\)](tel:016354860).

Region

Dublin 7

Date Entered/Updated

18th Nov, 2024

Expiry Date

1st Dec, 2024

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