

Threshold: Housing Advisor - Galway **(<https://www.activelink.ie/node/111967>)**

Job Title: Housing Advisor

Reporting to: Western Midwest Region Services Manager

Location: Galway

Job Type: Full Time - Monday to Friday

Annual Salary: €34,000 (increasing to €36,000 after probation)

Threshold seeks a dedicated individual to join their team as a Housing Advisor. This role supports individuals and families at risk of homelessness; you'll be an essential part of a team that provides advice and advocacy, helping clients find sustainable solutions to their housing challenges.

Key Responsibilities:

- Provide housing advice on options, rights, and responsibilities through various communication platforms, including in-person, phone, email, webchat, and video consultations, with a trauma-informed, person-centred approach.
- Negotiate with landlords, letting agents, and statutory bodies to secure housing solutions, escalating cases as necessary.
- Support clients with cases to the Residential Tenancies Board (RTB) and the Workplace Relations Commission (WRC).
- Build and maintain strong interagency relationships, ensuring clients access all essential services.
- Manage and maintain detailed client records in Threshold's database, with timely follow-up on caseloads.
- Identify recurring issues to inform Threshold's policy, research, and advocacy work.
- Stay up-to-date on housing legislation and practices; participate in training and professional development.

Ideal Candidate Profile:

The successful candidate should embody Threshold's values of social justice, demonstrating empathy and a non-judgmental approach. Key qualifications and skills include:

- A third-level degree in Law, Social Care, Sociology, or Social Policy (QQI-approved), or equivalent experience in housing or a related field.
- Strong interpersonal, communication, and teamwork skills, with the ability to show resilience and empathy in client support.
- Proficiency in writing, IT, research, Excel, report writing, and the application of theory to practice.
- Prior experience in advice, support, and advocacy is advantageous.

Position Details:

- Full-time, permanent role, with a 6-month probationary period.
- Flexible hybrid work arrangements.

If you're passionate about upholding housing rights, apply now to join Threshold and make a meaningful difference.

Application Process

Recruitment for the Housing Advisor position is being managed by Purpose+Impact. We are committed to the principles of justice, equity, diversity and inclusion and encourage applications from interested parties regardless of race, national origin, age, disability, relationship status, religion, expression or identity, and are happy to support accessibility needs in our recruitment process.

The deadline for applications is **12pm on Monday, 25th of November 2024**

Please click here to apply (<https://adr.to/xsdfwai>)

Region

Galway

Date Entered/Updated

5th Nov, 2024

Expiry Date

25th Nov, 2024

Source URL: <https://www.activelink.ie/vacancies/community/111967-threshold-housing-advisor-galway>