

# **Galway City Partnership: Roma & Migrant Community Liaison Worker (<https://www.activelink.ie/node/111816>)**

## **Roma & Migrant Community Liaison Worker**

### **Overview**

Galway City Partnership CLG is the Local Development Company for Galway City.

The Roma & Migrant Community Liaison Worker will engage and build relationships of trust with Roma and Migrant communities to support their access to health services and health information with the objective of improving health outcomes for Roman and Migrant communities in Galway.

### **Role**

The Roma & Migrant Community Liaison Worker will be funded by the HSE, and your work will be directed by the HSE Social Inclusion Co-ordinator, however as a Galway City Partnership employee, you will report to the CEO as an employer.

### **Key Responsibilities**

The core responsibilities will be:

- Collaborate with stakeholders in social inclusion in the delivery of services to a variety of vulnerable communities.
- Assist front line staff, the Social Inclusion Manager and members of the multidisciplinary team to design, implement and progress plans through attending and participating in meetings and effectively managing the activities of the service on behalf of the Social Inclusion manager.
- Develop culturally appropriate materials promoting various resources for health for Roma & other Migrant Communities.
- Promote and advocate for the rights of each individual within the service setting including the promotion of equality, anti-racism, interculturalism and diversity within the wider community with a key focus on tackling anti-Roma and anti-Migrant racism.
- Implement plans within Social Inclusion Programmes and ensure the written and verbal reporting and evaluation of those plans.
- Assist the HSE Social Inclusion Manager in all aspects of ensuring that the service is compliant with National Standards and Regulations.
- Complete all relevant administration duties and responsibilities as required by both the HSE and Galway City Partnership including the correct recording and maintenance of clinical records.
- Support the Social Inclusion Manger in ensuring all Social Inclusion staff are aware and adhere to the policies and procedures.
- Execute any other additional supports to colleagues and clients when and where applicable as assigned by the Social Inclusion Manager and the CEO of Galway City Partnership.

### **Person Specification**

#### **Required:**

- Relevant work experience in programme administration and or service co-ordination within a health/social care or community voluntary setting.
- Knowledge of the Irish Health System and social inclusion programmes.
- Ability to advocate for families from a health perspective including knowledge of Children's First legislation.
- Strong ability to manage conflict and an understanding of conciliation techniques when managing cultural differences.
- A knowledge of the health-related issues and needs confronting the target groups particularly Roma & other Migrant communities.
- Interpersonal skills including capabilities of forming and maintaining relationships with a variety of stakeholders and excellent communication both written and verbally.

- Experience in preparing and presenting to groups.
- IT skills including proficiency in word, excel, PowerPoint and SharePoint and knowledge of various media platforms.
- Effective time management skills and ability to work with initiative, under time constraints to reach relevant deadlines.
- Full drivers licence and access to own transport.

### **Desirable:**

- Relevant third level qualification in Health, Social care, Community Development or another related field.
- Experience of working with individuals from the target groups particularly Roma & other Migrant communities.
- Experience of interacting with statutory agencies.
- Competency in a third language particularly Slovakian, Romaine or Romanian

## **Terms & Conditions of Employment**

The contract is for a full-time, fixed term position subject to the continuation of funding, a six-month probationary period will apply.

The working hours will be Monday to Friday, 9am to 5pm (35 hours), however the role may require some flexibility from time to time.

This role will be based in 3, The Plaza Offices, Headford Rd., Galway or other various locations in Galway.

Travel and subsistence will be paid at public sector rates.

The successful candidate will be required to be Garda vetted and provide satisfactory references

## **How to Apply**

Selection will involve shortlisting of applicants for interview based on the criteria for this position as outlined in this job description and person specification.

Please submit your Curriculum Vitae and Cover Letter by email [torecruitment@gcp.ie](mailto:torecruitment@gcp.ie) (<mailto:recruitment@gcp.ie>) by 4pm on Monday the 11th of November 2024.

Please include the post you are applying for in the subject line.

Galway City Partnership is an equal opportunities employer.

This position is supported by HSE West and Northwest Health Region.



Rialtas na hÉireann  
Government of Ireland



Galway City Partnership  
Comhpháirtíocht Chathair na Gaillimhe  
a tide for change  
an taidé ag ccaoth

## **Oibrí Idirchaidrimh Pobail Roma & Imirceach**

### **Forbhreathnú**

Comhpháirtíocht Chathair na Gaillimhe Is é CLG an Comhlacht Forbartha Áitiúil do Chathair na Gaillimhe.

Rachaidh an tOibrí Idirchaidrimh Pobail Romaigh agus Imirceach i dteagmháil agus cothóidh sé caidrimh muiníne le pobail Romacha agus Imirceacha chun tacú lena rochtain ar sheirbhísí sláinte agus ar fhaisnéis sláinte agus é mar chuspóir torthaí sláinte a fheabhsú do phobail Rómhánacha agus Imirceacha i nGaillimh.

### **Ról**

Maoiníodh FSS an tOibrí Idirchaidrimh Pobail Romaigh agus Imirceach, agus stiúradh Comhordaitheoir Cuimsiú Sóisialta FSS do chuid oibre, ach mar fhostaí de chuid Chomhpháirtíocht Chathair na Gaillimhe, tuairisceoidh tú don POF mar fhostóir.

## Príomhfhreagrachtaí

Is iad seo a leanas príomhfhreagrachtaí Oifigeach Tionscadail SICAP:

- Comhoibriú le páirtithe leasmhara maidir le cuimsiú sóisialta i seachadadh seirbhísí do phobail leochaileacha éagsúla.
- Cabhrú le baill foirne túslíne, leis an mBainisteoir Cuimsiú Sóisialta agus le baill na foirne ildisciplíneacha pleananna a dhearadh, a chur i bhfeidhm agus a chur chun cinn trí fhreastal ar chruinnithe agus páirt a ghlacadh iontu agus gníomhaíochtaí na seirbhíse a bhainistiú go héifeachtach thar ceann an bhainisteora Cuimsithe Sóisialta.
- Ábhair atá oiriúnach ó thaobh cultúir de a fhorbairt a chuireann acmhainní éagsúla sláinte chun cinn do Phobail Romacha agus Imirceacha eile.
- Cearta gach duine aonair a chur chun cinn agus tacú leo laistigh den suíomh seirbhíse, lena n-áirítear comhionannas, frithchiníochas, idirchultúrachas agus éagsúlacht a chur chun cinn laistigh den phobal i gcoitinne agus béim lárnach á leagan ar dhul i ngleic le ciníochas frith-Romach agus frith-Imirceach.
- Pleananna a chur i bhfeidhm laistigh de Chláir um Chuimsiú Sóisialta agus tuairisciú agus meastóireacht scríofa agus ó bhéal na bpleananna sin a chinntiú.
- Oiliúint
- Cabhrú le Bainisteoir Cuimsiú Sóisialta FSS i ngach gné dá chinntiú go bhfuil an tseirbhís ag cloí leis na Caighdeáin agus Rialacháin Náisiúnta.
- Gach dualgas agus freagracht riaracháin ábhartha a chomhlíonadh de réir mar a éilíonn FSS agus Comhpháirtíocht Chathair na Gaillimhe araon, lena n-áirítear taifid chliniciúla a thaifeadadh agus a chothabháil i gceart.
- Tacú leis an Manger um Chuimsiú Sóisialta chun a chinntiú go bhfuil gach ball foirne um Chuimsiú Sóisialta ar an eolas agus go gcloíonn siad leis na beartais agus na nósanna imeachta.
- Aon tacaíochtaí breise eile a chur i bhfeidhm do chomhghleacaithe agus do chliaint nuair is infheidhme agus nuair is infheidhme de réir mar a shannann an Bainisteoir Cuimsithe Sóisialta agus POF Chomhpháirtíocht Chathair na Gaillimhe iad.

## Sonraíocht an Duine

### De Dhíth:

- Taithí oibre ábhartha ar riarachán clár agus nó comhordú seirbhíse laistigh de chúram sláinte/sóisialta nó i suíomh deonach pobail.
- Eolas ar Chóras Sláinte na hÉireann agus ar chláir um chuimsiú sóisialta.
- An cumas abhcóideacht a dhéanamh ar son teaghlach ó thaobh na sláinte de, lena n-áirítear eolas ar reachtaíocht Tús Áite do Leanáí.
- Cumas láidir coimhlínt a bhainistiú agus tuiscint ar theicnící idir-réitigh agus difríochtaí cultúrtha á mbainistiú.
- Eolas ar na saincheistanna agus na riachtanais a bhaineann le sláinte atá ag dul i ngleic leis na spriocghrúpaí, go háirithe pobail Romacha agus Imirceacha eile.
- Scileanna idirphearsanta lena n-áirítear cumais chun caidrimh a chruthú agus a chothabháil le páirtithe leasmhara éagsúla agus cumarsáid den scoth i scríbhinn agus ó bhéal araon.
- Taithí ar ullmhú agus cur i láthair do ghrúpaí.
- Scileanna TF lena n-áirítear inniúlacht i bhfocal, excel, PowerPoint agus SharePoint agus eolas ar ardáin éagsúla meán.
- Scileanna éifeachtacha bainistíochta ama agus an cumas oibriú le tionscnamh, faoi shrianta ama chun spriocdhátaí ábhartha a bhaint amach.
- Ceadúnas iomlán tiomána agus rochtain ar a n-iompar féin.

### Inmhianaithe:

- Cáilíocht ábhartha tríú leibhéal i Sláinte, cúram sóisialta, Forbairt Pobail nó réimse gaolmhar eile.
- Taithí ar bheith ag obair le daoine aonair ó na spriocghrúpaí, go háirithe pobail Romacha agus Imirceacha eile.
- Taithí ar idirghníomhú le gníomhaireachtaí reachtúla.
- Inníúlacht sa tríú teanga, go háirithe an tSlóvaicis, an Romáinis nó an Rómáinis

## Téarmaí & Coinníollacha Fostaíochta

Is Conradh é seo do phost lánaimseartha, ar théarma seasta faoi réir leanúint den mhaoiniú, beidh tréimhse phromhaidh sé

mhí i bhfeidhm.

Beidh na huairéanta oibre ó Luan go hAoine, 9am go 5pm (35 uair an chloig), ach d'fhéadfadh solúbthacht éigin a bheith ag teastáil ón ról ó am go ham.

Beidh an ról seo lonnaithe i 3, Oifigí an Plaza, Bóthar Áth Cinn, Gaillimh nó áiteanna éagsúla eile i nGaillimh.

Íocfar taisteal agus cothabháil ag rátaí na hearnála poiblí.

Beidh ar an iarrthóir rathúil a bheith faoi ghrinnfhiosrúchán an Gharda Síochána agus teistiméireachtaí sásúla a chur ar fáil

## Conas Iarratas a Dhéanamh

Is éard a bheidh i gceist le roghnú gearrliostú iarratasóirí ar agallamh bunaithe ar chritéir an phoist seo mar atá leagtha amach sa chur síos ar an bpost seo agus sa tsonraíocht duine.

Cuir isteach do Curriculum Vitae agus do Litir Chumhdaigh trí ríomhphost chuig [recruitment@gcp.ie](mailto:recruitment@gcp.ie) (<mailto:recruitment@gcp.ie>) faoi 4pm 11/11/2024.

Cuir isteach an post a bhfuil tú ag cur isteach air i líne an ábhair.

Is fostóir comhdheiseanna í Comhpháirtíocht Chathair na Gaillimhe.

Tacaíonn FSS Réigiún Sláinte an Iarthair agus an Iarthuaiscirt leis an bpost seo.

### Region

Galway

### Date Entered/Updated

29th Oct, 2024

### Expiry Date

11th Nov, 2024

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