

## **Sage Advocacy: Information Advocacy and Support Coordinator** **(<https://www.activelink.ie/node/111761>)**



**Sage Advocacy is the National Advocacy Service for Older People and is publicly funded through the HSE. It also supports vulnerable adults and healthcare patients in certain situations where no other service is able to assist.**

Sage Advocacy's work on behalf of clients is independent of family, service provider or systems interests. Our approach is to collaborate where possible and to challenge where necessary and we have a strong focus on achieving social impact by identifying and addressing underlying systemic issues raised through individual case work. Our services are free of charge and confidential.

Recruitment for the roles listed below is part of the next phase of development of Sage Advocacy's services in the context of the commencement of the Assisted Decision Making (Capacity) Acts and the establishment of the Decision Support Service, planned legislation on adult safeguarding and protection of liberties in places of care, the strengthening of support and advocacy services for survivors of institutional abuse and the emergence of Regional Health Areas, as proposed by Sláintecare.

## **Information Advocacy and Support Coordinator x 1**

***Closing date for this position is 2:00pm on Friday 8th November 2024***

### **Purpose of the post**

To Directly provide an information and support service for callers to Sage Advocacy, to coordinate the provision of a wide range of information resources and support services that may be required by clients, ensure linkages with relevant service providers and manage referrals to Regional Advocates and associated casework support and quality audit where necessary. The ISAC will act as a first point of contact with Sage Advocacy, answering and screening calls to the National Office and alerting the Information & Support Service Manager in a timely fashion regarding any significant issues or trends or information disclosed which may provide grounds for safeguarding concerns.

Further information is available at [sageadvocacy.ie/join-us](https://sageadvocacy.ie/join-us) (<https://sageadvocacy.ie/join-us/>)

**All applications should be emailed to [recruitment@sageadvocacy.ie](mailto:recruitment@sageadvocacy.ie) (<mailto:recruitment@sageadvocacy.ie>) and should state in the subject heading the role being applied for, the region and should include a comprehensive covering letter of no more than two pages and a detailed CV. *Applications without an appropriate covering letter will not be considered.***

Region

Dublin 7 / Hybrid

**Date Entered/Updated**

24th Oct, 2024

**Expiry Date**

8th Nov, 2024

**Attachment**

**Size**

[Recruitment pack ISAC  
081124.pdf](#)

548.75  
KB

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**Source URL:** <https://www.activelink.ie/vacancies/civil-liberties-human-rights/111761-sage-advocacy-information-advocacy-and-support-coordinator>