

Respond: Relief Contact Worker **(<https://www.activelink.ie/node/111615>)**



Respond is a construction led Approved Housing Body and service provider. We're expanding our dedicated team, seeking individuals who possess both the drive and skills necessary to help us make a significant impact.

Role: Relief Contact Worker

Location: Dublin - Tallaght, Clontarf, Drumcondra, Santry & Firhouse

Reporting to: Service Manager

Terms: Relief Contract/ Nights & Days

Job Purpose:

To ensure the efficient operation of the service while on duty and to provide support to the families living in the service.

Core duties and responsibilities:

- To provide a range of support and interventions to families.
- Complete accurate written records and/or reports where appropriate.
- Update when appropriate the Pathway Accommodation & Support System (PASS).
- To maintain a safe and healthy living environment.
- Respond to all resident's safety and security-related incidents, ensuring correct service procedures are followed, record and report such incidents as appropriate.
- Adhere to professional boundaries and work in a professional manner at all times.
- Attend and participate in team meetings and continuous professional development.
- Ensure the environment is maintained to high standards at all times.
- The list of duties is not exhaustive, and duties may vary from time to time.

Person specification:

- Relevant experience in a social care setting.
- An understanding of the nature of homelessness and the needs of homeless families.
- First aid, ASIST, manual handling, fire warden and lone working certificates are advantageous.
- Working knowledge and understanding of Child Protection.
- The ability to treat service users in a non-judgmental and respectful manner.
- Adhere to professional boundaries and work in a professional manner at all times.
- Good oral and written communication skills.
- Strong interpersonal and teamwork skills.
- Highly motivated, reliable and flexible.
- Ability to demonstrate the skills required to work in the area of homelessness.
- Garda vetting will be conducted on an ongoing basis.

To apply: Please click [here \(https://api.occupop.com/shared/job/relief-contact-worker-dublin-a1e0b/Activelink\)](https://api.occupop.com/shared/job/relief-contact-worker-dublin-a1e0b/Activelink) on or before close of business on Friday, November 1st 2024.

Region
Dublin

Date Entered/Updated
18th Oct, 2024

Expiry Date
1st Nov, 2024

Source URL: <https://www.activelink.ie/vacancies/community/111615-respond-relief-contact-worker>