

## **Dublin Simon Community: Night Support Worker - Maple House** **(<https://www.activelink.ie/node/111531>)**



### **Night Support Worker - Maple House**

#### **About Us**

At Dublin Simon Community, we are passionate about making home a reality. Our aim is to empower people to access and retain a home by providing housing, prevention, addiction treatment, emergency response, and other targeted interventions, through advocacy and partnership.

If you share our values and want to make a difference then apply for this role with Dublin Simon Community and join the team!

#### **Benefits to working with Dublin Simon Community:**

- 25 days of annual leave
- 5% matched contribution to your pension
- Paid Sick Leave Policy
- Paid Maternity Leave Policy
- Bike to Work Scheme
- Commuter Travel Tax Savers Ticket
- 1st-week Comprehensive Training
- Progression Opportunities

#### **About the role:**

**Contract Type** – Full Time Permanent.

**Working Hours** – a 5 week rolling roster of night shifts, 37.5 hours a week, from Monday to Sunday availability. Earliest start will be 8pm and latest finish time will be 8:30am. Shifts are between 10.5 and 12hrs.

**Location** – North Circular Rd, Dublin 1, Maple House.

**Salary** - €30,000 + 12% night allowance or €17.22 per hour.

As a Support Worker Nights you will work directly with clients as part of a team to ensure the provision of short-term accommodation services to homeless adults in Dublin City Centre. You will meet and assess the needs of clients on a nightly basis, responding to crisis and incidents, engaging clients in service activities and support plans.

#### **Your responsibilities**

- Carry out health and safety checks as per local policy and recording of same.
- Provide support to the clients at night, recording on support plans, updating PASS and nights bed list, encouraging sleep hygiene.
- Provide care interventions, including daily living skills support, relapse prevention support.
- Ensure all new clients receive a robust induction to the service and are aware of their rights and responsibilities.
- Ensure building is secure at night and that all systems are working (alarms, CCTV, emergency response details) and adhering to the lone working policy.
- Therapeutic and diversionary interventions, providing emotional and motivational support, promoting positive mental health attitudes, self-esteem and self-respect.

- Support the manager in the implementation of the strategic and operational action objectives. Taking responsibility for developing and implementing strategic and operational goals.
- Preparations of rooms for service user intake to ensure standards are maintained.
- Crisis and conflict management.
- Ensure consistent handovers, diary, incident reports and follow-ups, in accordance with organisation policies.
- Accommodation management; ensuring routine maintenance is carried out, cleaning, security inspections and bedroom health and safety inspections occur, in line with operational procedures and standards.
- Ensure neighbourhood policy is implemented and managed at all times.
- Active interventions; harm reduction, overdose prevention.
- Interpersonal skills development, dealing with relationships, family liaison and behavioural management issues.

## Essential for the role:

- BA/BS degree (level 7 or 8) in Psychology, Community Development, Counselling, Social Care, Social Work, or similar.  
Or
- QQI Level 5 in relevant field with 12 months experience in similar setting (including voluntary work and college placement)
- A Passion for helping people.
- Flexibility to work in an agile environment.
- Willingness to learn.
- Experience in carrying out Health & Safety inspections and audits.

**Please note, if you are unsure of any of the requirements, contact the Recruitment Team on [careers@dubsimon.ie](mailto:careers@dubsimon.ie) (<mailto:careers@dubsimon.ie>)**

**<https://candidate.hr-manager.net/ApplicationForm/SinglePageApplicationForm.aspx?cid=1543&departmentId=18966&ProjectId=144476&MediaId=4620>**

Application due date: **27/10/2024**

For queries relating to this position please telephone **(01) 635 4860** (tel:016354860)

### Region

Dublin 1

### Date Entered/Updated

15th Oct, 2024

### Expiry Date

27th Oct, 2024

---

**Source URL:** <https://www.activelink.ie/vacancies/community/111531-dublin-simon-community-night-support-worker-maple-house>