

## **Communicare: Residential Service Manager / Person in Charge** **(<https://www.activelink.ie/node/111172>)**

### **Residential Service Manager / Person in Charge**

Communicare is a private, family-owned Irish company with a dedicated team of social care workers committed to delivering world-class care services in private homes, hospitals, and care facilities. Our Residential Care Service in O'Briensbridge, Co. Clare provides care for adults which fit with their personal care needs and supports. The service is delivered by a team of Social Care Workers, Nurses and Social Care Assistants as required who support Service Users 24/7. Our Residential Care Service facilitates up to 4 Service Users at any one time. The service is run in collaboration with HSE MWCH, with Service User referrals from the HSE MWCH region.

Communicare is looking for an empathetic, patient and dependable Residential Service Manager / Person in Charge who has a genuine passion for helping people and a commitment to providing high-quality care.

#### **Position Overview:**

As **Residential Service Manager**, you will be an essential part of our **Residential Care** team, playing a pivotal role in ensuring the well-being and support of individuals within our service. You will be responsible for leading a dedicated team of care professionals in providing high-quality, person-centred care. This includes implementing personalised care plans, encouraging independence, and fostering meaningful relationships to create a nurturing and inclusive environment.

Your role will involve close collaboration with healthcare professionals, families, and external agencies to ensure that all Service Users receive the care, support, and respect they deserve. You will also guide and mentor your team to deliver consistent, compassionate care, uphold regulatory standards, and promote a positive living experience for all Service users.

#### **The key responsibilities of this role include:**

- To act as the Person in Charge of the Designated Centre, ensuring that service provision adheres to internal and external quality and registration standards.
- To ensure management and administration of all resources are in accordance with all relevant Safety, Health, Welfare and Hygiene regulations.
- To ensure the compliance with legislation, standards, and regulation at all levels of service delivery.
- To always ensure quality and safety of service provision.
- To manage the service where Service Users wishes and needs are met with their active participation and engagement.
- To lead, inspire, and direct the operational team to facilitate strong cooperative working ethos between team members.
- To work in collaboration with Senior Management in Communicare to promote high quality service delivery, ensuring the continuous embedding of best practice.
- To identify, manage, report, and address any operational risk. To implement mitigating interventions, policies, procedures and action plans established in conjunction with the Senior Management team.

#### **Role requirements:**

- Minimum of a QQI level 8 qualification in Social Care or Qualified Nurse fully registered with the NMBI.
- Minimum of 3 years working in the supervisory role in the field of social/health care.
- Experience in delivering high quality residential and respite service in accordance with HIQA standards.
- Experience working with people with disabilities.

#### **What We Offer:**

- Permanent/Full-time Contract
- Competitive salary
- Healthcare: Access to comprehensive healthcare services for you and your family
- Pension: Participation in our pension scheme

- 24-hour On-Call Support
- Comprehensive Induction Process
- Extensive Training Programme
- Ongoing Mentoring and Support
- Continuous Professional Development
- Career Progression Opportunities
- Employee Assistance Programme for staff and their families
- TaxSaver Commuter Ticket Scheme
- Company Social Events
- Free Onsite Car Parking

**If you are interested in joining the Communicare team and doing work that matters, please send your CV to [recruitment@communicare.ie](mailto:recruitment@communicare.ie) (<mailto:recruitment@communicare.ie>) or for more information, contact our recruitment team on **01 833 8000 (tel:018338000)** for a completely confidential discussion about the role.**

Please note, you must be eligible to work in Ireland at the time of applying in order to be considered for this role.

**Region**

Mid West

**Date Entered/Updated**

26th Sep, 2024

**Expiry Date**

10th Oct, 2024

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**Source URL:** <https://www.activelink.ie/vacancies/community/111172-communicare-residential-service-manager-person-in-charge>