

## **Doras: Support and Outreach Worker** **(<https://www.activelink.ie/node/111127>)**



### **VACANCY: SUPPORT AND OUTREACH WORKER**

Doras is seeking a project worker to provide health related support and outreach services to communities and individuals at our Limerick headquarters.

**ABOUT DORAS:** Doras is an independent, non-profit, non-governmental organisation working to promote and protect human rights since 2000. Our vision for Ireland is a society where equality and respect for the human rights of refugees and migrants are social norms.

**JOB LOCATION:** Limerick

### **DUTIES & RESPONSIBILITIES**

The successful candidate will

- Provide accurate and appropriate information and support to service users as required, particularly but not exclusively, in relation to our health related services;
- Provide assistance and support to individuals and families to help them access and avail of health and social services as required;
- Work through Doras outreach services in accommodation centres and the community to provide information, advice, personal support to health, welfare, education, legal and other entitlements;
- Help victims of domestic, sexual and gender based violence and human trafficking to access health, housing and social services;
- Help address the ongoing psychological and other impacts of living in and transitioning from Direct Provision;
- Assist in the collection of information and assessment of needs in relation to the health and social care needs of international protection applicants, refugees and migrants;
- Support the provision of intercultural and cultural competency training for healthcare workers (and others);
- Provide supports to migrant/refugee communities to enable people who have physical and/or mental health challenges to access appropriate health services;
- Work collaboratively with other organisations and networks where appropriate, both locally and nationally;
- Keep up to date with policy developments and information relating to migrant health, rights and entitlements;
- Keep accurate records of all work undertaken and complete case management system (Salesforce) and manual case files in line with GDPR requirements;
- Attend and contribute to weekly case meetings.

### **QUALIFICATIONS AND EXPERIENCE**

Applicants should have

- Experience working in a refugee/migrant support environment for a minimum of two years;
- Knowledge and understanding of the Irish healthcare system, migrant and refugee health, and social determinants of health;
- Good interpersonal skills and the ability to communicate with a wide range of stakeholders;
- Ability to establish and maintain positive working relationships with service users, colleagues and partners;
- Language skills, ideally competent in several relevant languages;
- A third level degree in the area of public health.

# APPLICATION PROCESS

For further information and enquiries about this role, please contact [f.mccaul@doras.org](mailto:f.mccaul@doras.org) (<mailto:f.mccaul@doras.org>).

If you would like to be considered for this role, please download and complete the application form, and send it with a cover letter to [recruitment@doras.org](mailto:recruitment@doras.org) (<mailto:recruitment@doras.org>) by midnight on Sunday October 20th. Be sure to state the position you are applying for on the application.

## Region

Limerick

## Date Entered/Updated

24th Sep, 2024

## Expiry Date

20th Oct, 2024

Attachment	Size
<a href="#">Doras Application Form_0.doc</a>	431.5 KB

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