

COPE Galway: Relief Support Worker **(<https://www.activelink.ie/node/111115>)**



Job Title: Relief Support Worker

The Role

Relief Support Worker is a hands-on role. As part of a team, the person is focused on providing practical assistance and support to clients during their engagement with COPE Galway Homeless Services and ensuring the smooth and safe operation of the service to which they are assigned. Relief workers are inducted in and assigned to one or two of our services. A range of shifts are offered including days, waking nights and sleepovers. Our services operate on a 24/7 basic 365 days a year.

Our Values, Our Work, Our People

COPE Galway is a charity that has been providing social services in Galway since the 1970s. Our homeless services offer people who are homeless or at risk of homelessness a range of residential and non-residential supports. Our team works tirelessly to find individualised creative solutions. Ours is a learning organisation where we seek to innovate in line with evidence-based best practice. We embrace strengths-based approaches, harm reduction, trauma-informed care and rights-based service provision.

Our Vision is a community where every person is valued, cared for, and supported at every stage of life. We work to achieve this by providing essential supports for people at challenging times in their lives, and by advocating for systemic change to remove the root causes of inequity and disadvantage that constrain the wellbeing and development of individuals, families and communities.

Our Mission is to make a difference by empowering people, creating change and strengthening communities. We understand, respect and respond to the needs of our clients who are always at the forefront of our work.

COPE Galway is committed to becoming a **Trauma Informed Organisation** through an implementation plan that includes training for all team members across all roles and departments. Trauma Informed Practice (TIP) aims to support us to recognise trauma and to react and respond to it in ways that minimise triggering and retraumatizing people, so that we continue to provide the best possible services to those who need us most. TIP also encourages us to focus on our organisational culture and how we each interact with one another to create psychologically safe environments for clients, volunteers and staff. It encourages us to reflect on our own triggers and responses and considers personal and organisational responses to staff wellbeing to ensure that our people are supported to deliver the best services they possibly can to those who need them most.

Everything we do is guided by the **COPE Galway Approach** to help us achieve our vision of a community where every person is valued, cared for and supported at every stage of life.

This assets-based and person-centred approach recognises that each person has attributes and strengths that can make positive differences in their own lives. We achieve results for the people we work with because of our Approach. The COPE Galway Approach is built on:

Understanding - Deep listening, storytelling, learning, developing, openness, connections.

Respect - Valuing the whole person, empowering, trusting, believing in the potential of others, drawing on strengths and abilities.

Response - Quality, professionalism, making an impact, challenging ourselves, continuous improvement.

Strong human relationships form the basis for the COPE Galway Approach. These relationships are established on how we understand and respect those we work with and how we respond so that we positively impact people's lives.

Our Team is supported by regular support and supervision and access to our Employee Assistance Programme. Our people receive a wide variety of on-the-job training, with core training including Trauma Informed Care, First Aid, MAPA (Management of Actual and Potential Aggression), Overdose Response and Naloxone Administration and additional trainings including Values Workshops, Diversity Workshops and Harm Reduction Workshops.

Please see Job Description attached below.

To Apply:

CV can be sent here <https://api.occupop.com/shared/job/homeless-services-relief-support-worker-4d2d4>
(<https://api.occupop.com/shared/job/homeless-services-relief-support-worker-4d2d4>)

Deadline: 8th of October

Region

Galway

Date Entered/Updated

24th Sep, 2024

Expiry Date

8th Oct, 2024

Attachment	Size
20240730 Homeless Services Relief Support Worker JD.doc	104 KB

Source URL: <https://www.activelink.ie/vacancies/community/111115-cope-galway-relief-support-worker>