

## **Crosscare: Social Care Worker - Haven House** **(<https://www.activelink.ie/node/111106>)**



### **Position Title: Social Care Worker**

**The Employer:** Crosscare is the social care agency of the Dublin Diocese and is a registered charity.

Crosscare delivers services with a servant leadership ethos. Crosscare's Homeless, Youth, Information and Advocacy Teams support those most in need with Love, Respect and Excellence. Crosscare exists to support individual and families when they face difficult challenges in life and when they find it hard to get the help they need. Crosscare focuses on helping people when they need it most or when they can't find support anywhere else.

**Location:** Haven House, City Centre

**Work Schedule:** Full Time 38.5 Hours per week, 7-day rota (including evening & weekends – Days)

**Contract:** Permanent contract

**Salary:** €36,514 - €45,341

**Reporting to:** Deputy Project/Project Leader

### **The Role:**

To provide a critical service in 24-hour short term residential services to adult men, women experiencing homelessness. Those living with us are placed with the aim of our services assisting them to secure a long-term home whilst ensuring all supports and personal attributes required to sustain their home are put in place. We are committed to delivering the highest standard of care possible and working closely with other colleagues in care planning and case management in line with the DRHE Pathways Model.

Our services are challenging environments as we seek to achieve an inclusive approach working with people with complex issues.

This role is completely client focused consistently seeking the best outcome for those we work for.

### **Key Responsibilities:**

- To implement the case management system and engage in one to one work with a specific allocated case load, from referral stage to disengagement. This includes HNA Assessment, Developing and implementing a comprehensive support plan, Updating the PASS System, advocating on behalf of the client, arranging meeting, linking the client in to appropriate services assisting each client in finding a long-term home.
- To engage with and build professional trusting relationships with individual service users and, treating them with dignity and respect, and working within the values of Crosscare
- To carry out all duties connected with the operation of a residential service, resolving conflict, responding to health issues, premise management, taking referrals, welcoming and engaging with residents
- To liaise with and advocate to a broad range of external service providers in addition to internal services
- To work effectively as part of a team and being open to reasonable requests from Project Leader/Deputy in order to ensure effective working relationships and responses to residents
- To work within the policies of Crosscare and the standard operating procedures of the project
- To assist and contribute to the quality agenda in order to ensure that a consistent delivery of service and quality standards are adhered to in the project
- To perform all the administrative duties relating to the role in order to ensure that the project runs smoothly
- To observe all Health and Safety policies of the project and to be involved in continual quality improvement in order to ensure that the security of the building is maintained at all times day and night

## Essential Requirements:

- **Must be eligible for CORU membership**
- Minimum BA Degree in Applied Social Care, Addiction, Mental Health, Nursing, Psychology or equivalent full Level 7 awarded by the National Qualifications Framework (NQF) QQI  
OR
- Applicants with a minimum of **5 years employment in a directly transferable post** will be considered for the post if they have completed the DCU Homeless Intervention & Prevention or Care & Case Mgmt. Certificate course and/or an NFQ Level 6 in Addiction Studies and have demonstrable additional training as detailed below

## Experience Required

- A minimum of 1-year relevant employment working with similar client group
- Internal Candidates - A minimum of 6 months relevant employment working with similar client group

## Desirable

- Work experience and employment in homeless services, addiction services residential services, community and/or the youth work sector.
- Additional training in:
  - Addiction
  - Mental Health
  - TCI
  - First Aid, CPR, AED
  - PASS
  - Counselling
  - ASIST
  - HNA & Case Management

## Benefits:

- Competitive salaries
- Generous annual leave
- Additional leave for long service
- Training and Development Programmes
- Employee Assistance Programme
- Digital Doctor Service
- Competitive pension plan
- Bike to Work Scheme

In Crosscare, we approach our work with an attitude of service, showing love, care and kindness in all interactions with others. We treat people with a level of respect they will remember long after our service and support have been received. We strive for excellence in everything we do. Our clients, young people and service users deserve it.

Detailed information on all aspects of our work is available at [www.crosscare.ie](http://www.crosscare.ie) (<http://www.crosscare.ie>)

## Application Process:

Please submit your CV and Cover Letter clearly stating which role you are applying for.

**Closing date for applications is:** Friday October 11th 2024 at 9am.

**[APPLY NOW \(https://login.hirelocker.com/crosscare/jobs/30259/social-care-worker-closing-date-11-10-24-dublin\)](https://login.hirelocker.com/crosscare/jobs/30259/social-care-worker-closing-date-11-10-24-dublin)**

*Crosscare is an equal opportunities employer. Garda Vetting will apply to this role.*

*Crosscare is registered with the Charities Regulator (RCN: 20169084) and the Revenue Commissioners (CHY-6262)  
Crosscare is the Social Care Agency of the Archdiocese of Dublin.*

**Region**  
Dublin City

**Date Entered/Updated**  
24th Sep, 2024

**Expiry Date**  
11th Oct, 2024

<b>Attachment</b>	<b>Size</b>
<u><a href="#">Job Description SCW Haven House Sept_Oct 24.docx</a></u>	55.75 KB

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