

Merchants Quay Ireland: Community Integration Worker, East Coast Regional Drugs & Alcohol Task Force **(<https://www.activelink.ie/node/111019>)**



Job Title: Community Integration Worker, East Coast Regional Drugs & Alcohol Task Force

Reports to: Service Co-ordinator

Objective: To effectively deliver services about the Provision of a Community Integration Project for the East Coast Regional Drugs and Alcohol Task Force.

Client Work

- To target, engage and establish a relationship with local drug and/or alcohol users to set up a care-planning and key working relationship
- Carry out comprehensive initial assessments with clients to establish their support needs
- To appropriately risk assess and engage in one-to-one/one working/group facilitation where appropriate.
- Provide psycho-social support for persons leaving drug and/or alcohol treatment services/prison or moving from one point on the continuum of care to another
- Arranging regular one to one meetings with clients, creating and reviewing care plans, setting, closing and revising goals where appropriate
- Have an individual integrated care plan which is based on a comprehensive assessment of client needs, with appropriate treatment, rehabilitation and recovery goals, agreed with the client
- Maximizing client agency by ensuring that their goals are central to all care plan objectives.
- Provide a range of reintegration and aftercare supports targeting clients from the region including those exiting drug and/or alcohol treatment programmes or exiting prison
- Provide education, information, advocacy and treatment support to clients and their families as required
- Support clients who are engaging in a detoxification programme
- Formulate and implement a referral pathway and plan for those transitioning from the service
- Create referral pathways and contribute to an inter-agency approach to working with clients
- Establish and deliver supportive group work and activity-based sessions
- Ensure service users are case-managed as they move through the continuum of care
- Support service users through the process of regaining their capacity for daily life from the impact of problem drug and /or alcohol use and reintegrating into their communities
- Provide care and support that offer both a harm reduction and recovery ethos reflecting a person-centred approach to care
- Work closely with community, voluntary and statutory services to ensure that service users can access support about other needs i.e. housing, employment education etc
- To be responsible for working in partnership with other agencies to maximise benefits that can be achieved for individuals and families by utilising wider resources and support networks that are available locally
- Liaise with and refer clients to other services, using a multidisciplinary approach
- To support and encourage clients to provide feedback on service provision to inform policy and services

Reporting

- Produce standard monthly and quarterly reports for the Service Co-Ordinator and/or Manager of Day Services in line with funding agencies' requirements and compile any ad hoc information requests as required

- Compile and report on complaints and compliments received as required
- Responsible for ensuring that statistics/data are kept always updated on the CRM system and provide reports to the Service Co-Ordinator in keeping with all required deadlines and on an ad hoc basis as required
- Responsible for maintaining a complete, accurate and up-to-date record for each treatment episode on the HRB online web-based system
- Ensuring client care plans are created and updated as care-plan progresses or changes

General Responsibilities

- To support the development and implementation of the ECRDATF substance misuse treatment and rehabilitation strategy in collaboration with key stakeholders in the community, voluntary and statutory sector
- To oversee the support and supervise volunteers and placements in the East Coast service
- To work with the HR Department concerning all HR processes including recruitment, performance management, disciplinary processes etc.
- Comply with all verification visits by funding agencies
- To support and participate in all audits and/or evaluations
- To comply with all requirements in relation to all the appropriate paperwork for the service such as client files, accident reports, service user complaints, minutes of meetings etc
- To communicate effectively and to maintain appropriate accountability to the Service Co-Ordinator/ Manager Day Services
- Keep up to date with developments in the East Coast region
- Attend and participate in relevant committees as advised by the Service Co-Ordinator
- In conjunction with the Service Co-Ordinator to continuously develop the role to ensure that all aspects of the service are managed effectively and in line with service requirements
- To become familiar with and ensure that all MQI's policies and procedures are being adhered to particularly those relating to Health & Safety, HR, Confidentiality, Boundaries and staff code of conduct etc.
- Undertake any other duties as assigned by the Service Co-Ordinator/Manager of Day Service and his/her nominee.

Qualifications & Experience

- Have a relevant qualification (minimum QQI Level 7 or equivalent) e.g. social care, addiction, or be currently working towards achieving this qualification. Motivational Interviewing (MI) or Cognitive Behavioural Therapy (CBT) qualifications are a distinct advantage
- Have a minimum of 2 years relevant employed work experience in addiction, community development, health & social care, education or related fields.
- Experience in key working, case management and group facilitation
- Understand the current National Drugs Strategy, Substance Misuse Strategy, National Drug Rehabilitation Framework, logic model reporting, QUADS and/or Safer Better Healthcare (SBHC) Standards
- As this is a mobile post candidates must have access to a car and a full driver's licence.

Salary: €33,860 to €37,980

Contract: Permanent

Hours: 39 hours per week

Location: East Coast CRIS Service, Wicklow & Arklow

Closing: 4th October 2024

If you are interested in this exciting role, please click the link below to apply:

[/merchants-quay-ireland/jobs/30226/community-integration-worker-arklow-wicklow](https://login.hirelocker.com/merchants-quay-ireland/jobs/30226/community-integration-worker-arklow-wicklow)

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Some benefits include:

- Sick Pay Scheme
- Minimum 23 days Annual Leave
- Defined Contribution Pension Scheme (after 6 months)
- Death In Service (from the commencement of employment)
- Learning and Development Programme
- Group VHI Scheme
- Paid Family Leave (Maternity, Paternity, Parental, Adoptive, Force Majeure and Compassionate Leave)
- Educational Assistance (Study and Examination Leave, Scholarship Foundation)

- Employee Assistance Programme (EAP)

Management reserves the right to amend or change this job description as required.

All roles are subject to Garda Vetting.

MQI is an equal opportunity employer

Region

Co Wicklow

Date Entered/Updated

19th Sep, 2024

Expiry Date

4th Oct, 2024

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