

Focus Ireland: Family Case Manager **(<https://www.activelink.ie/node/111009>)**



Family Case Manager, Family Centre, Family Day Service

Location: Dublin

Contract: Full-time, Permanent Contract

Starting Salary €36,687 - €39,856

The purpose of this role is to work alongside a dedicated team in providing professional services to families who are experiencing homelessness. To assess and support families through case management and triage supports. Provide families with the skills to maintain emergency accommodation and to move out of homelessness into long term accommodation. Building relationships and liaising with other agencies and services.

What you will do:

- Undertake assessments and develop/implement support plans with families experiencing homelessness.
- Implement support plans to assist families to Maintain emergency accommodation.
- Liaise and advocate with relevant statutory authorities to support families.
- Manage an allocated caseload and operate triage support service.
- Provide advice, information and advocacy for families experiencing homelessness.
- Identify customers' needs and support the development of the Family Centre service to meet these needs.
- Work within the framework of the overall objectives of Focus Ireland.
- Work with and under the supervision and direction of the line management within the project.
- Work as part of a team in delivering the triage service and wider Family Centre services.
- Respond to phone queries, emails and families presenting to the service seeking support.
- Work within a client-centred approach, encouraging autonomy and independence.
- Make contact with and establish links as appropriate with local services and relevant community groups.
- Be familiar with and comply with all relevant Focus Ireland policies e.g. Child Protection Policy, Confidentiality Policy, Customer Complaints Policy, Health and Safety Policy.
- Maintain accurate records and statistics.
- Be vigilant to any Health, Safety and Welfare risks in the workplace and bring any concerns to the attention of your Line Manager or Health & Safety representative.
- Attend and contribute to Team, Section and Agency meetings as required.
- Engage in supervision sessions on a regular basis with the Manager or Team Leader.
- Participate in relevant training and development courses as agreed with your Manager/Team Leader.
- Undertake such other duties as might be reasonably assigned from time to time in consultation with the Project Leader.

What you will need:

- Relevant third level degree in the area of social care i.e. youth work, social studies, addiction, psychology.
- At least 2 years' experience in the social care field working with disadvantaged single people and families.
- Experience of supporting marginalised households with high risk and challenging behaviour.
- A working knowledge of issues affecting people out-of-home and their impact on people and their physical, emotional and psychological development/status.
- Proven advocacy skills.
- Experience of dealing with child protection and welfare responsibilities and responding appropriately to any concerns.

- Experience in carrying out assessments, including risk assessments.
- Experience in developing support plans and carrying out reviews.
- Ability to work on own initiative, working alone and in a team setting.
- Ability to display flexibility in the role
- A working knowledge of services in the homeless sector(*desirable*).
- Roma/Romanian speaker. (*desirable*).

To apply please submit your CV & Cover Letter [Here \(https://login.hirelocker.com/focus-ireland/jobs/30220/family-case-manager-family-centre-dublin-dublin\)](https://login.hirelocker.com/focus-ireland/jobs/30220/family-case-manager-family-centre-dublin-dublin)

Closing date for applications: 12.00pm, 3rd October 2024

Focus Ireland is an equal opportunities employer

Region

Dublin

Date Entered/Updated

19th Sep, 2024

Expiry Date

3rd Oct, 2024

Source URL: <https://www.activelink.ie/vacancies/community/111009-focus-ireland-family-case-manager>