

Focus Ireland: Case Manager, Housing Support and Case Management (<https://www.activelink.ie/node/110552>)



Case Manager, Housing Support and Case Management, Dublin

Location: Dublin

**Contract: Full-Time, Specific Purpose Contract
(Starting Salary €36,687 - €39,856.49)**

The purpose of this role is to provide support to households to achieve a sustainable exit from homelessness. The SLI service works in close collaboration with customers to help them settle into their new homes and integrate into the wider community. It also aims to empower customers by building their skills and confidence to manage their homes and prevent a return to homelessness. This essential service is a partnership between Dublin City Council and Focus Ireland. This role is ideal for someone who enjoys working autonomously while being an integral part of a supportive team. You will benefit from continuous team support, ensuring you have the guidance and resources needed to succeed. The position offers a Monday-to-Friday schedule, with no weekend work required. Additionally, there is flexibility for the successful candidate to choose whether to travel using their car or public transport, accommodating their personal needs and preferences.

What you will do:

- To work in accordance to the Service Level Agreement between Dublin City Council and Focus Ireland.
- To ensure adherence to Dublin City Council Generic Housing and Health and Safety Policies.
- To work within the agreed caseloads with the named local authorities.
- To ensure to engage customers effectively in keeping with the covenants and responsibilities set out in Dublin City Council Tenancy Agreements, Policies and Systems for rent collection, maintenance and estate management.
- To contribute to the formulation of customer's needs assessment and support plan utilizing the Dublin Homeless Executive Holistic Needs Assessment, PASS system and keep up to date case work records.
- To provide one to one engagement to ensure that the Customer reflects on their situation and is supported in making informed decisions relevant and in compliance with the challenges and responsibilities they face as a household and under tenancy to the Local Authority.
- To contribute and participate in conjunction with the project leader/ Team Leader in ensuring a package of support is designed and implemented by the project worker ensuring and promoting the welfare of the household.
- To work as a part of a multi-disciplinary / multi agency service.
- To use a flexible approach in engaging households with their individual needs, taking into consideration dynamics relevant to their needs and behaviours.
- In conjunction with the Project Leader develop and maintain links with the Garda, Probation, Health Service Executive, Medical Services, Community based services and Local Authority services to ensure effective communication, referrals, case work, Case reviews and discharge planning where appropriate to ensure that as staff they work co-operatively and effectively in line with the processes of the service agreed with the Local Authority.
- To contribute to a case conferencing model ensuring effective liaison with external professionals and service and the Customer where appropriate.
- To ensure appropriate liaison with all stakeholders in the household support circle including as appropriate Social Workers, Schools, G.P.'s and other clinical service practitioners.
- To accompany and provide support to Customers on appointments to other services e.g. doctors, counsellors, social workers if required.
- The service runs Monday to Friday, however flexibility may be required from time to time including evening and weekend cover.
- To attend and contribute to meetings and reviews as required and follow up on decisions made between the Project

Leader and Local Authority representatives.

- To implement the policies and procedures of the both the Project and Focus Ireland, inclusive of Health and Safety policy now and in any amendments in the future. To include Professional Conduct, Child Protection and Working Alone policies. Where based in a Local Authority Office to ensure to remain complaint to the Health and Safety Policy and Fire evacuation procedures of the location.
- To attend team, sectional, divisional and any other organisation meetings as required.
- To engage in supervision sessions on a regular basis with the Project Leader.
- To participate in relevant training and development courses as agreed with your Project Leader.
- To undertake such other duties as might be reasonably assigned from time to time in consultation with the Project Leader.
- To be vigilant to any Health, Safety and Welfare risks in the workplace and bring any concerns to the attention of your line manager or Health & Safety Representative.

What you will need:

- 2 years experience of working with families and individuals experiencing homelessness.
- BA in Social Care or equivalent qualification.
- Experience of lone working in a social care setting.
- Experience of working and liaising with multiple agencies.
- Computer literacy and report writing skills.
- Full clean driver's licence (desirable).

To apply please submit your CV [Here \(https://login.hirelocker.com/focus-ireland/jobs/30024/case-manager-housing-support-and-case-management-sli-dublin-dublin\)](https://login.hirelocker.com/focus-ireland/jobs/30024/case-manager-housing-support-and-case-management-sli-dublin-dublin)
Closing date for applications: 12.00 p.m., 12th of September 2024

Focus Ireland is an equal opportunities employer.

Region

Dublin

Date Entered/Updated

29th Aug, 2024

Expiry Date

12th Sep, 2024

Source URL: <https://www.activelink.ie/vacancies/community/110552-focus-ireland-case-manager-housing-support-and-case-management>