

## **Depaul: Case Worker - Cork**

**(<https://www.activelink.ie/node/110261>)**



## **Case Worker – Cork (12 Month full-time contract)**

**Location: Cork, Ireland - In Person**

**Hours: Full time 35 hours per week**

**5/7 days including weekends – day and evening shift**

**Pay: €37,109.00 per year**

### **Role**

This role offers a fantastic opportunity to provide support to our organisation's central services in Cork. Depaul is a values-led organisation working with a number of services throughout Cork. This role will report directly to the local management team. This is an exciting opportunity to join an expanding team that is focused on the organisation's development going forward.

### **Key Areas of Responsibility**

- To ensure the practical needs of our services users are met i.e. providing food, laundry clean bedding etc. while ensuring a safe and secure environment in a high standard service.
- To assess the needs of service users and to refer them to appropriate agencies.
- To provide key working to a number of residents, recording this work, advocating for them and updating line manager and the team on progress.
- To liaise with external agencies, health boards and county councils.
- To ensure all quality assurance policies and procedures are adhered too.
- To assist the medical and nursing staff with the health care of Service users
- To be a team player taking a role in handovers, supervising Volunteers and supporting your team members in ensuring all decision making is consistent
- To participate in supervision with your line manager and annual appraisals and identifying your own professional development within your role.
- To ensure all Depaul Policies and Procedures are adhered too particularly Health and Safety, code of Conduct and Confidentiality.
- To at all times undertake your role in a professional manner maintaining a high quality standard of work in line with Depaul Values and ethos.
- The above list is not exhaustive; additional areas of responsibility both in relation to tasks and direct reports may be added over time.

### **Person Requirements**

- 2 year's paid experience working in a social care field, desirably in a residential setting (essential)
- Formal qualifications are not required for this post (but a qualification in a social care field and/or mental health work would be desirable)

- Good working knowledge of risk assessment processes and systems (i.e. S/U Risk assessment, Lone Working, Activity Risk Assessments)
- Process an understanding of harm reduction and low threshold working
- Process an understanding of why people become homeless and the issues they present with, understanding what supports can be offered in homeless services to service users with complex support needs
- Have experience working with needs assessment, keyworking and support planning for people with complex needs. Have a knowledge of the statutory and voluntary sector resources available to homeless people Understand the importance for Health and Safety in a residential setting.
- Be a good communicator and computer literate
- Knowledge and understanding of Depaul vision mission and values.
- Proficient use of IT required in role, including email in a professional capacity.
- An understanding of, and respect for the values and beliefs of Depaul.

## WHY WORK FOR US?

Depaul is a cross border charity supporting some of the most marginalised individuals, couples and families experiencing homelessness. Our mission is to end homelessness and change the lives of those affected by it. Would you like to help us to meet our mission?

We are a values led organisation and aim, at all times, to live and breathe these values in our everyday work. Our values are based on four key principles:

1. We celebrate the potential of people
2. We put our words into action
3. We aim to take a wider role in civil society
4. We believe in rights and responsibilities

## If you choose to work for Depaul we offer:

- Comprehensive induction – all new staff are provided with a robust induction and probationary period to equip you with the knowledge and tools you need to carry out your role.
- Exciting training initiatives – we have extensive training courses staff can avail of, here are just a few Depaul's Vision, Mission and Values course, this involves travel to meet the Depaul International family.
- Emerging Leaders, supporting workers that would like to develop their leadership skills and to progress to a management role.
- Online learning resources within Depaul's award nominated online learning platform, Moodle.
- Mandatory training including, MAPA, Health and Safety, Child Protection, Fire Safety, and First Aid
- Support – We have a supervision model that means you will receive one to one time with your line manager on a 4-6 week basis. The purpose of supervision is to have a holistic approach; it is not just about supporting you to reach your goals and potential it is also about your wellbeing. It is encouraged to be a two way process, so you have opportunity to feedback to your manager about how supported you feel.
- Expolink - We understand it can be difficult for you to bring sensitive workplace issues to our attention. We also recognise that giving you the opportunity to report your concerns to an independent organisation, whilst protecting your identity, may make it easier for you to speak up.
- HSF Health – Each staff member gets access to a health cash plan so you can claim money back, up to set limits, on a number of treatments. this includes dental, optical, acupuncture and many more. Your children under 16 are also included on the plan.
- Employee Assistance Programme (Spectrum Life) – EAP is a confidential counselling service that provides support to company employees and their family. It is available 24/7, 365 days a year covering; Counselling, legal advice, financial information, career guidance, life coaching, mediation, health information, cancer support, autism support, infertility and pregnancy loss, elder care support, parent coaching and international employee support.
- Enhanced terms and conditions – 35-hour working week, 25 day's annual leave plus 10 statutory holidays, occupational sick pay, occupational maternity pay, income protection insurance and contributory pension. Both annual leave and occupational sick pay increase with length of service.

## Benefits:

- Additional leave
- Bike to work scheme
- Company events
- Company pension
- Employee discount
- Food allowance

- On-site parking
- Private medical insurance
- Sick pay
- Wellness program
- Work from home

**Please click here to apply (<https://depaul.bamboohr.com/careers/73?source=aWQ9MTU%3D>)**

**Region**

Cork

**Date Entered/Updated**

15th Aug, 2024

**Expiry Date**

15th Oct, 2024

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