

Depaul: Night Support Worker - Cork **(<https://www.activelink.ie/node/109887>)**



Night Support Worker - Waterford

Location: Waterford, Ireland - In Person

Hours: Full time – 37.5 hours per week
5/7 days including weekends

Role

This role offers a fantastic opportunity to provide support to our organisation's services teams in Waterford. Depaul is a values-led organisation working with a number of services throughout the Republic and Northern Ireland. This role will report directly to the Local Management Team and will be responsible for responding effectively to service user needs and to security alerts and ensure that the safety, welfare and well-being of the service users are protected throughout the night. This is an exciting opportunity to join a diverse team of talented individuals.

Key Areas of Responsibility

- To work with all service users to win their trust and respect and to deal with difficult or problematic situations in a sensitive manner.
- In conjunction with residents and ancillary team, to ensure that the house is kept to a good standard of tidiness, cleanliness and hygiene including communal areas and bathrooms. Encouraging service users to take responsibility for maintaining their own environment, and supporting them with laundry and cleaning tasks where appropriate
- Night time security and monitoring of the building and its environs. Staffing reception area as necessary.
- Supervision of service users with particular attention to service users with high care needs and offering support when required.
- Where necessary and in conjunction with the nurse and the staff team, to support service users with their prescriptions and proper taking of medication as prescribed by their doctors and to adhere to their alcohol intake plans. To record and report any non-compliance of same.
- To encourage and support service users to develop skills in managing their daily living.
- To alert a member of the management team to any crisis or behaviour management issues and to use the On-call manager during out of hour's times when necessary.
- In conjunction with project team, to assist residents with personal monies, service charge payments, etc where necessary.
- Carry out project administration tasks such as upkeep of petty cash, project statistics, invoices, record keeping, Service User's files, OTIS, IR and AR completion etc.
- To ensure that Health and Safety standards are met within the project in accordance with Depaul's Health and Safety policy and the projects Safety Statement.
- To undertake assigned duties regarding the overall health and safety and security of the service and to use security systems put in place.
- To work as a member of a multi-disciplined team in the best interests of the residents
- To attend and participate in team meetings and staff team days.
- To participate in regular supervision and annual appraisal, and help in identifying your own job-related development and training needs.
- To ensure that all Depaul policies and procedures are being adhered to, particularly those relating to Health and Safety, Code of Practice and Confidentiality.
- To contribute to the effective implementation of Depaul's Equal Opportunities Policy as it affects both Depaul and its work with service users.

The above list is not exhaustive; additional areas of responsibility may be added over time and flexibility to cover

for other staff roles is required from time to time.

Person Requirements

- Have at least 1 years' experience working in the homelessness field or another suitably related area, desirably in a residential setting **OR** A relevant qualification in the social care field, (Social care/ psychology, nursing etc) Level 5 and above. **(Essential)**
- Have a good standard of education. A Manual handling qualification would be desirable.
- Have an understanding of harm reduction and low threshold working
- Understand why people become homeless and the issues they present with, and what supports can be offered in services to service users with complex needs
- Understanding of risk management principles.
- Capable of responding calmly in a crisis and use your own initiative to deal with incidents as they arise
- Be able to work as part of a team understanding the importance of team communication
- Have an understanding of Health and Safety and the health and safety requirements within a residential setting working with homeless people.
- Have a knowledge and understanding of the vision, mission and values of Depaul

WHY WORK FOR US?

Depaul is a cross border charity supporting some of the most marginalised individuals, couples and families experiencing homelessness. Our mission is to end homelessness and change the lives of those affected by it. Would you like to help us to meet our mission?

We are a values led organisation and aim, at all times, to live and breathe these values in our everyday work. Our values are based on four key principles:

- We celebrate the potential of people
- We put our words into action
- We aim to take a wider role in civil society
- We believe in rights and responsibilities

If you choose to work for Depaul we offer:

Comprehensive induction – all new staff are provided with a robust induction and probationary period to equip you with the knowledge and tools you need to carry out your role.

Exciting training initiatives – we have extensive training courses staff can avail of, here are just a few Depaul's Vision, Mission and Values course, this involves travel to meet the Depaul International family.

- Emerging Leaders, supporting workers that would like to develop their leadership skills and to progress to a management role.
- Online learning resources within Depaul's award nominated online learning platform, Moodle.
- Mandatory training including, MAPA, Health and Safety, Child Protection, Fire Safety, and First Aid

Support – We have a supervision model that means you will receive one to one time with your line manager on a 4-6 week basis. The purpose of supervision is to have a holistic approach; it is not just about supporting you to reach your goals and potential it is also about your wellbeing. It is encouraged to be a two way process, so you have opportunity to feedback to your manager about how supported you feel.

Expolink - We understand it can be difficult for you to bring sensitive workplace issues to our attention. We also recognise that giving you the opportunity to report your concerns to an independent organisation, whilst protecting your identity, may make it easier for you to speak up.

HSF Health – Each staff member gets access to a health cash plan so you can claim money back, up to set limits, on a number of treatments. this includes dental, optical, acupuncture and many more. Your children under 16 are also included on the plan.

Employee Assistance Programme (Spectrum Life) – EAP is a confidential counselling service that provides support to company employees and their family. It is available 24/7, 365 days a year covering; Counselling, legal advice, financial information, career guidance, life coaching, mediation, health information, cancer support, autism support, infertility and pregnancy loss, elder care support, parent coaching and international employee support.

Enhanced terms and conditions – 35-hour working week, 25 days annual leave plus 10 statutory holidays, occupational sick pay, occupational maternity pay, income protection insurance and contributory pension. Both annual leave and

occupational sick pay increase with length of service.

Job Types: Full-time, Permanent

Pay: €31,731.00 per year

Benefits:

- Additional leave
- Bike to work scheme
- Company events
- Company pension
- Employee discount
- Food allowance
- On-site parking
- Private medical insurance
- Sick pay
- Wellness program
- Work from home

Please click here to apply (<https://depaul.bamboohr.com/careers>)

Region

Waterford

Date Entered/Updated

31st Jul, 2024

Expiry Date

30th Sep, 2024

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