

Depaul: Case Worker – Mayo

(<https://www.activelink.ie/node/109881>)



Case Worker – Mayo

Location: Mayo working Hybrid/Remote

€22265.676

Fixed Term 12 months

21 hours per week, Monday - Friday

Your New Role

This role is to provide case management support to families from different nationalities. The primary goal is to support households to sustain their tenancies, settle into their new homes and communities, with focus on integration, developing strong networks and capacity building. You will be working directly with service users, to achieve the best outcomes, using the Depaul Support Toolkit and be able to access other relevant wraparound services needed for client's progression.

Essential Criteria

- Social Studies /Case Management Accredited Qualification
- Full Valid Driver's Licence and access to the use of a car
- At least two years of working, as a case manager with service users with complex needs and co-ordinating support plans for service users.
- At least one year of regular use of IT systems with a good proficiency in Excel & Word.
- At least one year work experience of using Cloud applications, such as Salesforce.
- Experience of working in liaison with other agencies within the voluntary and statutory sectors.
- A clear understanding of the case management approach.
- Experience in outreach or tenancy sustainment capacity.
- Experience in working with families.
- Work experience of working directly with people from different nationalities.
- Good knowledge about the immigration system, legislation and nationality matters in Ireland.
- An understanding of why people become homeless or may be at risk of homelessness and the issues they present with, particularly in relation to substance misuse.
- Excellent communication skills - both verbal and written and electronic (including statistical and qualitative reports).
- Ability to be flexible and work in a variety of settings, with a variety of teams.
- An ability to work collaboratively with other agencies (both statutory and voluntary), be able to demonstrate an excellent work ethic.
- An ability to (and understanding of how to) advocate on behalf of the service users.
- An understanding of the statutory and voluntary sector services available to immigrants and homeless people and/or people with alcohol misuse issues.
- Ability to work according to the principles of Harm Reduction and Low threshold work.
- Excellent organisational skills and communication skills.
- An understanding of the health and safety issues, especially in regard to lone working.
- An ability to show initiative and develop solutions to problems.
- A knowledge of another language would be an advantage (desirable).

What We Can Offer You

Diversity and inclusion is championed within Depaul, with staff drawn from all walks of life. Strong focus is placed on staff development in the form of robust induction, regular supervision, joint annual reviews, and a wealth of learning and development opportunities. Staff wellbeing is prioritised through a suite of benefits, such as pension, health insurance, Employee Assistance Programme, and much more.

Please click here to apply (<https://depaul.bamboohr.com/careers>)

Region

Mayo / Hybrid

Date Entered/Updated

31st Jul, 2024

Expiry Date

30th Sep, 2024

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