

Depaul: Case Management Worker - Cosan Nua East **(<https://www.activelink.ie/node/109875>)**



Case Management Worker Cosan Nua East

Full time – 35 hours per week

Salary € 37,109 per annum

Location Hybrid / East Ireland

Scope Of Responsibility

To work as part of the Cosan Nua Team in providing case management support to single individuals and families from different nationalities, who are currently residing in IPAS accommodation in the east region of Ireland.

Role

This role offers a fantastic opportunity to be a member of a multi-disciplined team using holistic approaches to support Depaul service users. Working within the principal of harm minimisation where residents receive a high degree of care, support and dignity, Depaul has a commitment to service user participation and to empowering residents to manage their own lives. This role works across a 7-day week rota, and commences with increased annual leave days and other added benefits.

Key Areas of Responsibility

- To work directly with service users, to achieve the best outcomes, using the Depaul Support Toolkit and be able to access other relevant wraparound services needed for client's progression.
- To develop and maintain robust, effective working relationships with Local Authorities and other agencies, using an interagency approach.
- To assess clients' housing needs and support them to progress in private rented accommodations
- To advocate and empower clients to overcome various barriers they encounter and that impact their ability to progress into independent living
- To ensure that all clients information is recorded and stored as required and in line with Data Protection regulations and Depaul's Confidentiality Policy.
- To support the managers in reviewing the delivery of the service in light of the agreed Depaul Key Performance Indicators and the requirements of external funders.
- To participate fully in meetings within Depaul and with external services, with the direction and support of the Line Manager.
- To work creatively and exercise initiative to help the service meet its core objectives and ensure service user's needs are met.
- To work with the manager to develop the team to ensure its effectiveness in delivering agreed outcomes.
- To adhere fully to the Health & Safety Responsibilities
- To adhere fully to Organisational Risk Management Procedures, especially in relation to assessing risk and to lone working.
- To ensure Depaul meets its strategic objectives, as detailed in the Service Delivery Plan for the service.
- To at all times undertake the role in a professional manner, always working in accordance with the aims, values and ethos of the Depaul.
- To participate fully in the supervision structure (including Induction and Progress reviews, monthly supervisions, JARs).
- To participate fully in all training, as required by the Organisation.
- To adhere to all Depaul People and Organisation Policies and Procedures, especially in regard to Professional

Boundaries, Confidentiality & the Code of Conduct,

- To contribute to the effective implementation of the Depaul's Equal Opportunities Policy as it affects both the organisation and its work with service users.
- Undertake any other duties that may be required which are commensurate with the role.

Person Requirements

- Social Studies /Case Management Accredited Qualification
- Full Valid Driver's Licence and access to the use of a car
- At least one year of working, as a case manager with service users with complex needs and co-ordinating support plans for service users.
- At least one year of regular use of IT systems with a good proficiency in Excel & Word
- At least one year work experience of using Cloud applications, such as Salesforce
- Experience of working in liaison with other agencies within the voluntary and statutory sectors
- A clear understanding of the case management approach
- Experience in outreach or tenancy sustainment capacity
- Experience in working with families
- Work experience of working directly with people from different nationalities
- Good knowledge about the immigration system, legislation and nationality matters in Ireland
- An understanding of why people become homeless or may be at risk of homelessness and the issues they present with, particularly in relation to substance misuse.
- An understanding of the Housing Led/First Strategy and familiarity with the Pathways to Home Strategy of the DHRE
- Excellent communication skills - both verbal and written and electronic (including statistical and qualitative reports).
- Ability to be a flexible and work in a variety of settings, with a variety of teams.
- An ability with work collaboratively with other agencies (both statutory and voluntary), be able to demonstrate an excellent work ethic.
- An ability to (and understanding of how to) advocate on behalf of the service users
- An understanding of the statutory and voluntary sector services available to immigrants and homeless people and/or people with alcohol misuse issue.
- Ability to work according to the principles of Harm Reduction and Low threshold work.
- Excellent organisational skills and communication skills.
- An understanding of the health and safety issues, especially in regard to lone working
- An ability to show initiative and develop solutions to problems
- A knowledge of another language would be an advantage (desirable)

Please click here to apply (<https://depaul.bamboohr.com/careers>)

Region

Hybrid / East

Date Entered/Updated

31st Jul, 2024

Expiry Date

30th Sep, 2024

Source URL: <https://www.activelink.ie/vacancies/community/109875-depaul-case-management-worker-cosan-nua-east>