

## **Threshold: Project Worker - Access Housing Unit** **(<https://www.activelink.ie/node/109780>)**



### **Project Worker**

#### **Access Housing Unit - Cork, Munster**

#### **Purpose of Job**

To support people who are homeless or at risk of homelessness to secure and sustain their accommodation by providing the relevant supports. To deliver time-limited tenancy support services to ensure tenancies can be sustained.

#### **Principal Duties**

##### **Resettlement & Sustainment Support**

- Meet with and assess clients to ensure they can live independently.
- Support clients to make the transition to independent living providing pre-tenancy training and support where appropriate.
- Support clients to process HAP Applications and liaise with Cork City and County Council.
- Provide Tenancy Sustainment to individuals identified in need of support to sustain their tenancy.
- Ensure a detailed needs assessment is completed to adequately support the client to maintain their accommodation.
- Mediate in landlord-tenant disputes where appropriate, particularly where the tenancy is at risk.
- Provide landlords with information on the operation of the service.
- Develop time limited support plans with agreed goals to address individual tenant's needs.
- Adapt a Case Management approach by advocating on behalf of clients to ensure they achieve their support plan goals.
- Accompany clients to appointments with the DSP to apply for Exceptional Needs Payments and assist with any welfare queries when required.
- Liaise effectively with a range of service providers both voluntary and statutory to ensure services are available to service users.
- Provide resettlement and sustainment support to clients to monitor rent and bill payments, budgeting, social supports and ensure tenancy checklists are complete.
- Empower clients to respond to issues which arise by signposting service users to relevant support agencies.
- Respond to social issues which may present i.e., addiction, mental health, domestic violence, child protection concerns or anti-social behaviour.
- Ensure that service users are aware of their rights and responsibilities as tenants.
- Ensure that services are of a high quality, based on best practice models and respond to the needs of clients.
- Work in partnership with Local Department Representatives, Cork City, Cork County Council, support and outreach workers in homeless services and other statutory and voluntary agencies as appropriate.

##### **Administrative & Other**

- Contribute to the development of the Access Housing Unit and Threshold through participation in regular team meetings.
- Ensure that targets are achieved as set out in relation to performance indicators and standards for the service.
- Ensure accurate record keeping in accordance with Threshold policies.
- Represent the AHU and Threshold at various external meetings, events, training, and forums.
- Undertake such duties as may be assigned by the Assistant Manager and/or Regional Manager.

## Ideal Candidate

- At least two years' experience in a similar/related role.
- Non-judgemental and empathetic approach in dealing with service users, with a commitment to securing housing rights for those who are homeless or at risk of homelessness.
- Ability to deal with and work with challenging behaviour.
- Willingness to work as part of a team and also the ability to work independently.
- Flexible, with a commitment to very high standards of work and customer care.
- Practical experience of assessment, planned support and advocacy with marginalised people.

**Location:** Cork, Munster (Hybrid)

**Department:** Access Housing Unit

**Employment Type:** Employee Full-Time

**Compensation:** €36,000 per annum

**Please click here to apply (<https://thresholdireland.bamboohr.com/careers/73>)**

### Region

Cork, Munster

### Date Entered/Updated

25th Jul, 2024

### Expiry Date

15th Aug, 2024

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**Source URL:** <https://www.activelink.ie/vacancies/community/109780-threshold-project-worker-access-housing-unit>