

Dublin Simon Community: Support Worker Nights Emergency Services **(<https://www.activelink.ie/node/109699>)**



Title: Night Support Worker – Emergency Services

About our Services:

All our emergency services are provided on a low threshold basis with a harm reduction model and a full suite of services for clients. The aim of our emergency services is to support our residents to move on to and to be able to sustain long term accommodation. We have several measures in place to ensure a quality, wraparound support service is provided to enable people to move out of homelessness.

About the role:

Contract Type – Full Time Permanent.

Working Hours – a 5 week rolling roster of night shifts, 37.5 hours a week, from Monday to Sunday availability.

Location – Dublin.

As a Night Support Worker, you'll help to meet client needs on a nightly basis; you will provide in-the-moment support and safety to clients. You will contribute to ensuring effective and consistent best-practice standards are followed in the Dublin Simon Community emergency accommodation services.

The Support Worker role is an opportunity to gain frontline experience and many support workers graduate on to project worker roles within the organisation. As well as our induction program, you will be provided with 10 training days throughout the year, as well as on-the-job coaching and mentoring, ensuring you have the support and training to succeed in this role.

Your responsibilities

- Carry out health and safety checks as per local policy and recording of same.
- Provide support to the clients at night, recording on support plans, updating PASS and nights bed list, encouraging sleep hygiene.
- Provide care interventions, including daily living skills support, relapse prevention support.
- Ensure all new clients receive a robust induction to the service and are aware of their rights and responsibilities.
- Ensure building is secure at night and that all systems are working (alarms, CCTV, emergency response details) and adhering to the lone working policy.
- Therapeutic and diversionary interventions, providing emotional and motivational support, promoting positive mental health attitudes, self-esteem and self-respect.
- Support the manager in the implementation of the strategic and operational action objectives. Taking responsibility for developing and implementing strategic and operational goals.
- Preparations of rooms for service user intake to ensure standards are maintained.
- Crisis and conflict management.
- Ensure consistent handovers, diary, incident reports and follow-ups, in accordance with organisation policies.
- Accommodation management; ensuring routine maintenance is carried out, cleaning, security inspections and bedroom health and safety inspections occur, in line with operational procedures and standards.
- Ensure neighbourhood policy is implemented and managed at all times.
- Active interventions; harm reduction, overdose prevention.
- Interpersonal skills development, dealing with relationships, family liaison and behavioural management issues.

Essential for the role:

- Level 6,7, or 8 in a relevant field with 6 months experience in similar setting (including voluntary work and college placement)
Or
- Level 5 in relevant field with 12 months experience in similar setting (including voluntary work and college placement)
- A Passion for helping people.
- Flexibility to work in an agile environment.
- Willingness to learn.
- Experience in carrying out Health & Safety inspections and audits.

Benefits to working with Dublin Simon Community:

- 25 days annual leave.
- 5% matched contribution to your pension.
- Paid Sick Leave Policy.
- Paid Maternity Leave Policy.
- Bike to Work Scheme.
- Commuter Travel Tax Savers Ticket.
- 1st-week Comprehensive Training.
- Progression Opportunities.

Please note, if you are unsure of any of the requirements, contact the Recruitment Team on [\(01\) 635 4860](tel:016354860) (tel:016354860)

[Apply for the position \(https://candidate.hr-manager.net/ApplicationInit.aspx?cid=1543&ProjectId=144223&DepartmentId=18957&MediaId=4620&SkipAdvertisement=true\)](https://candidate.hr-manager.net/ApplicationInit.aspx?cid=1543&ProjectId=144223&DepartmentId=18957&MediaId=4620&SkipAdvertisement=true)

Application due date: 02/08/2024

For queries relating to this position please telephone [\(01\) 635 4860](tel:016354860) (tel:016354860)

Region

Dublin

Date Entered/Updated

22nd Jul, 2024

Expiry Date

2nd Aug, 2024

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