

## **Safe Ireland: Service Development & Practice Manager** **(<https://www.activelink.ie/node/109228>)**

### **About Safe Ireland** **[www.safeireland.ie](http://www.safeireland.ie) (<http://www.safeireland.ie>)**

Safe Ireland is a social change organisation focused on eradicating domestic, sex, gender and sexuality-based violence (DSGSBV). Our mission is to address 'domestic violence' as a systemic form of abuse by developing evidence-based analysis and translating it into effective scaled action. Safe Ireland's main objectives are:

1. Make domestic, sex, gender and sexuality-based violence critically visible to Government and the Public. Safe Ireland maintains a particular focus on Violence against Women, Young People and Children.
2. Develop strong cross-disciplinary evidence-based analyses, integrating theory, policy and practice
3. Develop cumulative, practical, short, medium, and long-term policy and practice responses to DSGSBV in Ireland. Creating universal pathways out of coercive control is a priority area.
4. Develop 21st Century responses to DSGSBV within Safe Ireland frontline services
5. Develop professional supports for all specialist DSGSBV Services in our national network

### **We are currently recruiting for the following position:**

## **Service Development & Practice Manager** **(Full Time Role)**

This post requires a skilled and flexible applicant. The work will demand proactive development of Safe Ireland's new DV practice framework, support Safe Ireland's frontline services, development of integrated state-of-the-art frontline service support for Safe Ireland network members, and engaging with relevant external colleagues and cognate bodies.

### **How to apply?**

Email your CV and Cover Letter to: [recruitment@canavanbyrne.ie](mailto:recruitment@canavanbyrne.ie) (<mailto:recruitment@canavanbyrne.ie>)

Closing date 31st July 2024

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### **The Post:**

The Service Development and Practice Manager (SDPM) will report directly to the CEO and Director of Operations.

This post requires a skilled and flexible applicant. The work will demand proactive development of Safe Ireland's new DV practice framework, support Safe Ireland's frontline services, development of integrated state-of-the-art frontline service support for Safe Ireland network members, and engaging with relevant external colleagues and cognate bodies.

### **Primary Responsibilities/Functions:**

1. Within the Safe Ireland Safe Space Series Framework, and the 3rd National DSGBV Strategy: Zero Tolerance, the SDPM, within a team, will:
2. Develop integrated best practice across Safe Ireland Mayo and Safe Cavan-Monaghan frontline services.
3. Develop integrated best-practice supports for network members in complementing existing and emergent service areas, as appropriate.
4. Support the professional and organisational development of the network, as a whole, through specified projects.
5. Work closely with the Safe Ireland Education and Training Manager to establish DV-specialist curricula for Safe Ireland staff, members and external party training. Providing content delivery, where appropriate.
6. Represent/Engage Safe Ireland in relevant fora, presenting Safe Ireland positions, where appropriate.

## Requirements for this Post:

1. A 3rd level qualification in an appropriate discipline OR demonstrable equivalent experience.
2. Professional management qualification.
3. A minimum of 5 years' previous experience at senior level within an organisation, relevant experience within the DSGSBV sector, or a cognate 'service-led' field.
4. Knowledge of developing and establishing best-practice service provision systems at frontline.
5. Knowledge of Violence against Women, Human Rights and/or sex, gender, sexuality-based equality work.
6. Demonstrable capacity to learn new areas, record, write, report, present on relevant subject matter.
7. Demonstrable efficient administrative/IT skills and knowledge of various software packages.
8. Familiarity with State and/or Donor reporting portals: e.g. Tusla Portal.
9. Understanding of Frontline DSGSBV Service Provision:
10. Knowledge of DSGSBV best-practice and service provision models for adults, young people and children. For example (indicative only);
  - Safe Client
  - DV Crisis Response: Triage/Trauma, Accommodation, Justice.
  - DV Specialist Recovery Services: Therapeutic, Accommodation, Justice, Welfare etc.
  - Safe Organisation: Experience in DSGSBV-sensitive business/organisational processes, governance and compliance.
  - Safe Staff systems – ethics, case management, teamwork,
  - CPD/Admin, HR- Line management and staff supervision skills.
  - Safe Admin systems – recording/reporting/admin, IT/data; operations: quality/safety/risk/monitoring/evaluation.
11. Demonstrable capacity for capacity stakeholder /agency engagement.
12. Willingness to travel given requirements of the job; full driving licence, access to a car.

## Skills

- Effective leadership, people and team management and motivational skills.
- Excellent team player, flexible and adaptable.
- Highly motivated with a commitment to deliver quality services.
- Ability to prioritise competing demands and to meet deadlines.
- Excellent problem-solving ability.
- Excellent communication skills.
- Strong written and verbal communication skills.
- Effective negotiation and conflict resolution skills.
- Excellent IT skills, including Microsoft Word, Excel, SharePoint, and Teams.
- Excellent data base management e.g. Salesforce.

## Further details

- Job Type: Permanent, Full Time
- Company pension after successful completion of probationary period
- Employee Assistance Program.
- 29 days Annual Leave per annum, pro rata to your commencement date.

**This Job Description is a guide to the general range of duties and is neither definitive nor restrictive and may be subject to periodic review. It is subject to a six-month probation period.**

**Safe Ireland is an equal opportunities employer.**

### Region

Dublin

### Date Entered/Updated

27th Jun, 2024

### Expiry Date

31st Jul, 2024

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**Source URL:** <https://www.activelink.ie/vacancies/civil-liberties-human-rights/109228-safe-ireland-service-development-practice-manager>