

Crosscare: Family Support Keyworker for Ukrainian Families **(<https://www.activelink.ie/node/109171>)**



The Employer:

Crosscare delivers services with a servant leadership ethos. Crosscare's Homeless, Youth, Information and Advocacy Teams support those most in need with Love, Respect and Excellence.

Crosscare exists to support individual and families when they face difficult challenges in life and when they find it hard to get the help they need. Crosscare focuses on helping people when they need it most or when they can't find support anywhere else.

Position Title: Family Support Keyworker for Ukrainian Families

Location: Dublin Area including Lucan, Clondalkin, Saggart, Citywest, Adamstown

Work Schedule: 35 hours

Contract: Full Time Permanent

Salary: €39,456 Incremental Credit May Apply

Reporting to: The post holder will be responsible to Crosscare Counselling Service Manager or nominated Deputy.

The Role:

To provide key working, case management and care planning support to Ukrainian young people aged 12 to 24 who are experiencing problems with trauma substance use and mental health. Also, to support the families of these young people.

General Responsibilities:

- To identify, engage and work directly with Ukrainian young people and their families who are experiencing difficulties related to trauma, substance use and/ or mental health.
- To develop strategic partnerships with other agencies in the area.
- Create avenues and structures for both therapeutic and practical support for Ukrainian parents and young people with an open -door policy for families to re-engage after disengaging.
- Understand and prioritise Service User needs, taking account of the influence of family, culture, displacement, mental health, peer group, gender, and sexuality on beliefs and behaviours.
- Facilitation of therapeutic groups if appropriate.
- To provide formal assessments, key working, family case conferences and care planning support to clients in relation to their difficulties.
- To engage in interagency case management to support clients and other related services and attend case review meetings where appropriate.
- To submit data, keep programme records and provide updates and reports as requested.
- To take part in ongoing approved training to enhance outcomes for the client group.
- To support a young person with referral pathways for trauma, mental health issues, substance misuse and preventing them from entering into the criminal justice system.
- Notification of child protection concerns in accordance with "Children First" Guidelines in consultation with Crosscare Designated Liaison Person.
- Flexibility in practice as required i.e. provision of new programmes and service initiatives and also the ability to respond to crises cases.
- To work and promote the ethos and mission of Crosscare and uphold its values in all areas of work.
- To observe the policies and procedures of the project and Crosscare.
- To work within a team.

- Flexibility in practice as required i.e. out of hours, provision of new programs and service initiatives.

Essential Requirements:

The candidate must, at the latest date for receipt of completed application:

- Must speak the Ukrainian language.
- Be in possession of a recognised 3rd Level qualification in Addiction / Social Care / Youth Work or a related field.

Job skills/Experience:

- Must have strong track record in community-based programmes and in supporting strategic partnerships with other agencies.
- Must have experience of interagency work.
- Must have high level of knowledge and experience of working with people with trauma.

Personal Skills/Attributes:

- A commitment to social justice and to treating people with dignity and respect.
- An understanding of the principles of teamwork and the ability to work on your own initiative as well as part of a team.
- Flexibility, good time management and a professional manner.
- Knowledge and experience of using formal screening/assessment instruments, care planning & case management tools.
- A full Driving License, access to own transport.

Benefits:

- Competitive salaries
- Generous annual leave
- Additional leave for long service
- Training and Development Programmes
- Employee Assistance Programme
- Digital Doctor Service
- Competitive pension plan
- Bike to Work Scheme

In Crosscare, we approach our work with an attitude of service, showing love, care and kindness in all interactions with others. We treat people with a level of respect they will remember long after our service and support have been received. We strive for excellence in everything we do. Our clients, young people and service users deserve it.

Detailed information on all aspects of our work is available at www.crosscare.ie (<http://www.crosscare.ie>)

Application Process:

Please submit your CV and Cover Letter clearly stating which role you are applying for. Closing date for applications is **11/07/24**

Garda Vetting will apply to this role

[APPLY NOW \(https://login.hirelocker.com/crosscare/jobs/29454/ukrainian-family-keyworker-dublin-closing-date-11-07-24-dublin\)](https://login.hirelocker.com/crosscare/jobs/29454/ukrainian-family-keyworker-dublin-closing-date-11-07-24-dublin)

Crosscare is an equal opportunities employer

*Crosscare is registered with the Charities Regulator (RCN: 20169084) and the Revenue Commissioners (CHY-6262)
Crosscare is the Social Care Agency of the Archdiocese of Dublin.*

Region

Dublin

Date Entered/Updated

25th Jun, 2024

Expiry Date

11th Jul, 2024

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