

Focus Ireland: Case Manager, Family Homeless Action Team **(<https://www.activelink.ie/node/108926>)**



Case Manager, Family Homeless Action Team

Location: Dublin

Contract: Full-time, 2 Year Fixed-Term Contract

The purpose of this role is to assess and support families and individuals during their pathway through homelessness to settlement.

What you will do:

- To work within the framework of the overall objectives of Focus Ireland.
- To work with and under the supervision and direction of the line management within the project.
- To visit families and individuals in emergency accommodation or their own homes.
- Carry out assessments and reviews and develop and implement support plans with those referred to the service.
- To work within a client-centered approach, encouraging autonomy and independence.
- Make contact with and establish links as appropriate with local services and relevant community groups and to work closely where appropriate with housing providers.
- Be familiar with and comply with all relevant Focus Ireland policy e.g. Child Protection Policy, Confidentiality Policy, Customer Complaints Policy, Health and Safety Policy, Personnel Policy.
- Maintain accurate records and statistics in accordance with Focus Ireland policy.
- Participate in the evaluation and development of the service.
- Liaise with and work co-operatively and effectively with the employees in Focus Ireland in relation to organisational procedures and policies in areas of personnel, finance, administration, research, development, education, public awareness and services.
- Manage an allocated caseload and adhere to care and case management processes and protocols.
- Work as part of a multi-disciplinary team.
- Be vigilant to any Health, Safety and Welfare risks in the workplace and bring any concerns to the attention of your Line Manager or Health & Safety representative.
- Attend and contribute to Team, Section and Agency meetings as required.
- Engage in clinical supervision sessions both one-to-one and group supervision on a regular basis with the Project Leader or team leader.
- To engage in PIE (psychologically informed environment) on a regular basis.
- Participate in relevant training and development courses as agreed with your Project Leader/Team Leader.
- Undertake such other duties as might be reasonably assigned from time to time in consultation with the Project Leader.

What you will need:

- A relevant third level qualification at degree level i.e. social care, psychology, sociology.
- Proven, extensive experience working in a social care setting.
- Experience of dealing with child protection and welfare responsibilities and responding appropriately to any concerns.
- Experience in carrying out assessments, including risk assessments.
- Experience in developing support plans and carrying out reviews.
- Ability to work on own initiative.
- Ability to deal with challenging behaviour.

- Ability to work alone and in a team setting.
- Ability to display flexibility in the role.
- Willingness to develop professional skills as identified through supervision.
- Full clean driver's license (*Desirable*)
- Advocacy on behalf of a similar client group (*Desirable*)
- Report writing skills (*Desirable*)
- Information Technology skills (*Desirable*)

To apply please submit your CV & Cover Letter Here (<https://login.hirelocker.com/focus-ireland/jobs/29347/case-manager-family-homeless-action-team-dublin-dublin>)

Closing date for applications: 12.00pm, 27th June 2024

Focus Ireland is an equal opportunities employer.

Region

Dublin

Date Entered/Updated

13th Jun, 2024

Expiry Date

27th Jun, 2024

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