

spunout: Clinical Support Team Leader - Nights (https://www.activelink.ie/node/108800)



Clinical Support Team Leader, Nights (Assistant Psychologists/Social Workers)

Reporting To: Director of Clinical Support

Status: Fixed Term Contract

Hours of Work: 25 hours per week:

3 x 8-hour shifts scheduled 12am-8am/10pm-6pm/8pm-4am; Weekend work required.

Location: Remote (entirely home-based).

Salary Scale: €36,300-42,900 per annum pro rata, commensurate with skills and experience.

Start date: Immediately

Probation Period: Six months

Benefits: 25 days annual leave (exclusive of public holidays)

To apply: <u>Apply via this form only</u>; (https://communitycreations.bamboohr.com/careers/54?source=aWQ9MTM%3D) no

CVs accepted

About spunout

spunout is Ireland's youth information and support platform, working towards an Ireland where all young people are supported and empowered to thrive. spunout has a range of free, accessible and free services that are there for you whenever you need them. If it matters to you, it matters to us.

Through our platform and channels, spunout shares factual information on mental health and wellbeing. We provide immediate, free and anonymous text support to anyone who wants to talk. We share the stories and experiences of young people across Ireland to amplify our voices, and so that we all feel a little less alone. We can also connect you to trusted services and resources around the country for further support.

Our aim is to support young people to be informed, feel empowered and heard, and to support our peers to access opportunities and services to help us achieve our full potential.

spunout is by young people, for young people and we work collaboratively with other young people to support our mental health and wellbeing. A community of young contributors and volunteers powers our services, guides the work we do, and ensures we stay true to our values and mission.

About the job

Our service will provide free, 24/7 crisis support via text and instant messaging, provided by trained volunteers. Our Clinical Support Team works in shifts with teams of volunteers, supporting the volunteers to provide a truly round-the-clock service.

As Clinical Support Team Lead, you act as the leader of a team of Clinical Support Facilitators, overseeing the work of volunteers remotely during shifts. You are responsible for real-time management and support of our remote volunteers in

offering the best possible quality care to texters. You will take conversations with texters when needed and will take the lead on high-risk situations including active rescues and mandatory reporting. You are responsible for ensuring the needs of texters are met quickly and efficiently.

Please see full job description attached below.

Applications and Queries

The last day for the receipt of applications is by midnight on Sunday, 30th June 2024

Be advised that any offers are subject to reference checks and Garda vetting clearance.

Queries can be directed to jobs@spunout.ie (mailto:jobs@spunout.ie)

All staff members are required to obtain Garda clearance as a condition of their initial and continued employment.

All documentation received by Community Creations will be processed in accordance with the relevant applicable data protection legislation. The information will only be used in the processing of job applications and for ongoing administrative purposes with job candidates.

Community Creations is an Equal Opportunities Employer.

Region

Remote

Date Entered/Updated

7th Jun, 2024

Expiry Date

30th Jun, 2024

Attachment	Size
Clinical Support Team Lead, Nights (Assistant Psychologists_Social Workers) June	136.37
24.docx.pdf	KB

Source URL: https://www.activelink.ie/vacancies/children-youth/108800-spunout-clinical-support-team-leader-nights